

# Big Data Analytics

FOSCA GIANNOTTI AND LUCA PAPPALARDO

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[HTTP://DIDAWIKI.DI.UNIPI.IT/DOKU.PHP/BIGDATAANALYTICS/BDA/](http://didawiki.di.unipi.it/doku.php/bigdataanalytics/bda/)

**DIPARTIMENTO DI INFORMATICA - Università di Pisa**  
**anno accademico 2018/2019**

# Big Data from smart environments

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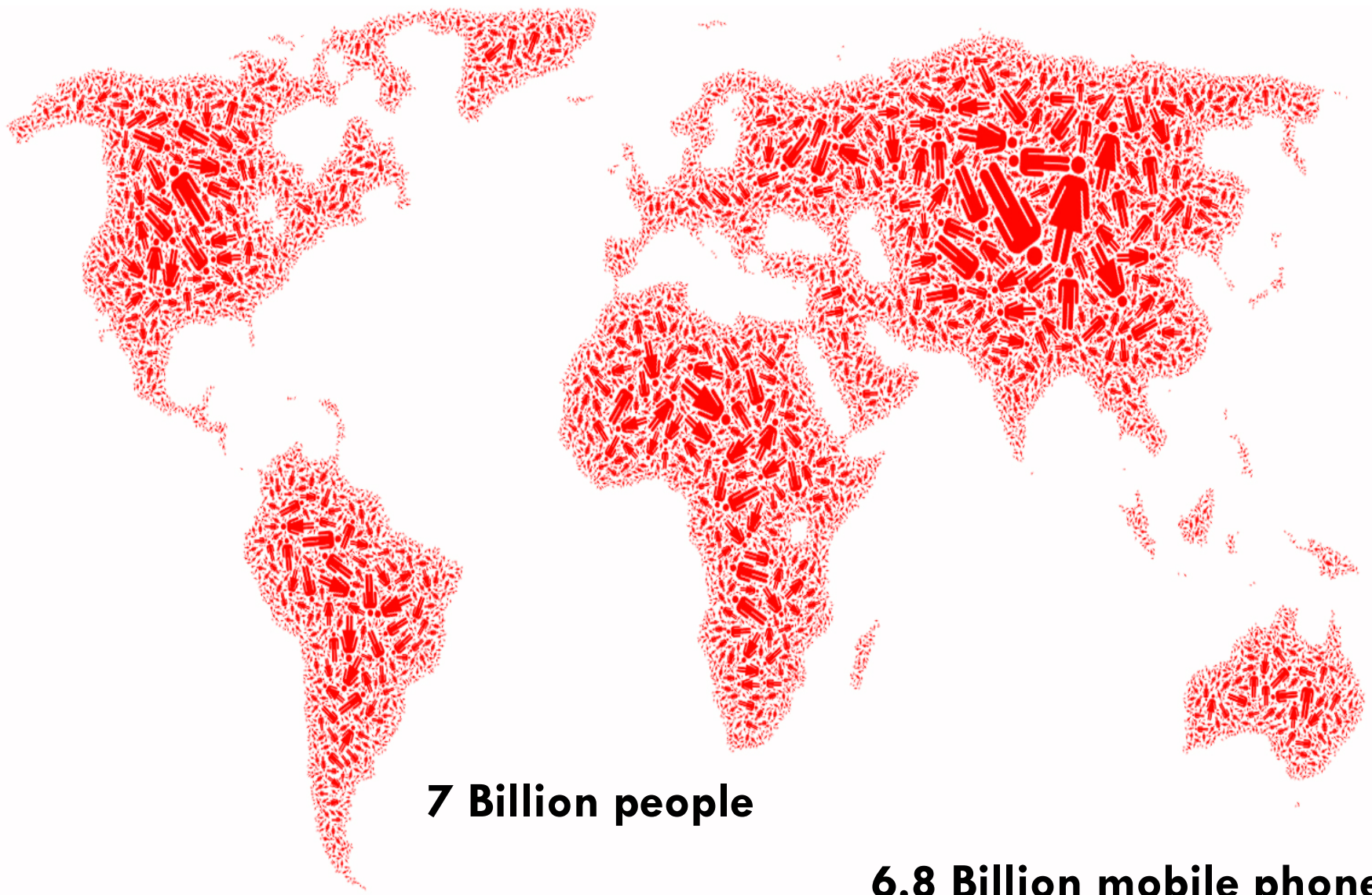
We live in an era where ubiquitous digital devices are able to broadcast rich information about human lives in real-time and at a high rate. The reality is that we just began to recognize significant research challenges across a spectrum of topics.











**7 Billion people**

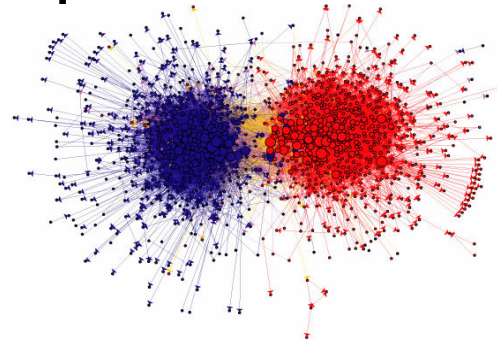
**6.8 Billion mobile phones**

# Digital Footprints of Human Activities

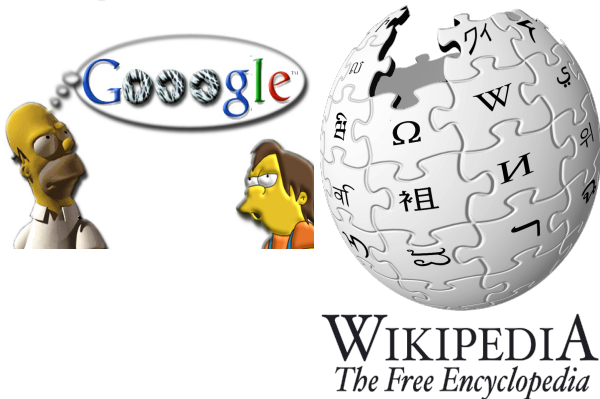
## Shopping patterns & lifestyle



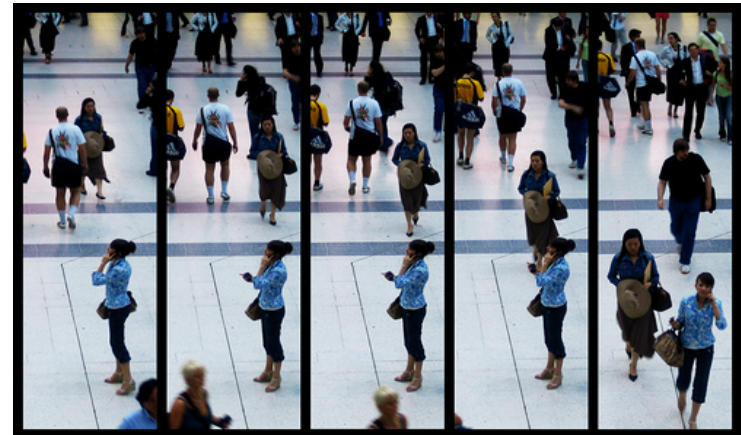
## Relationships & social ties



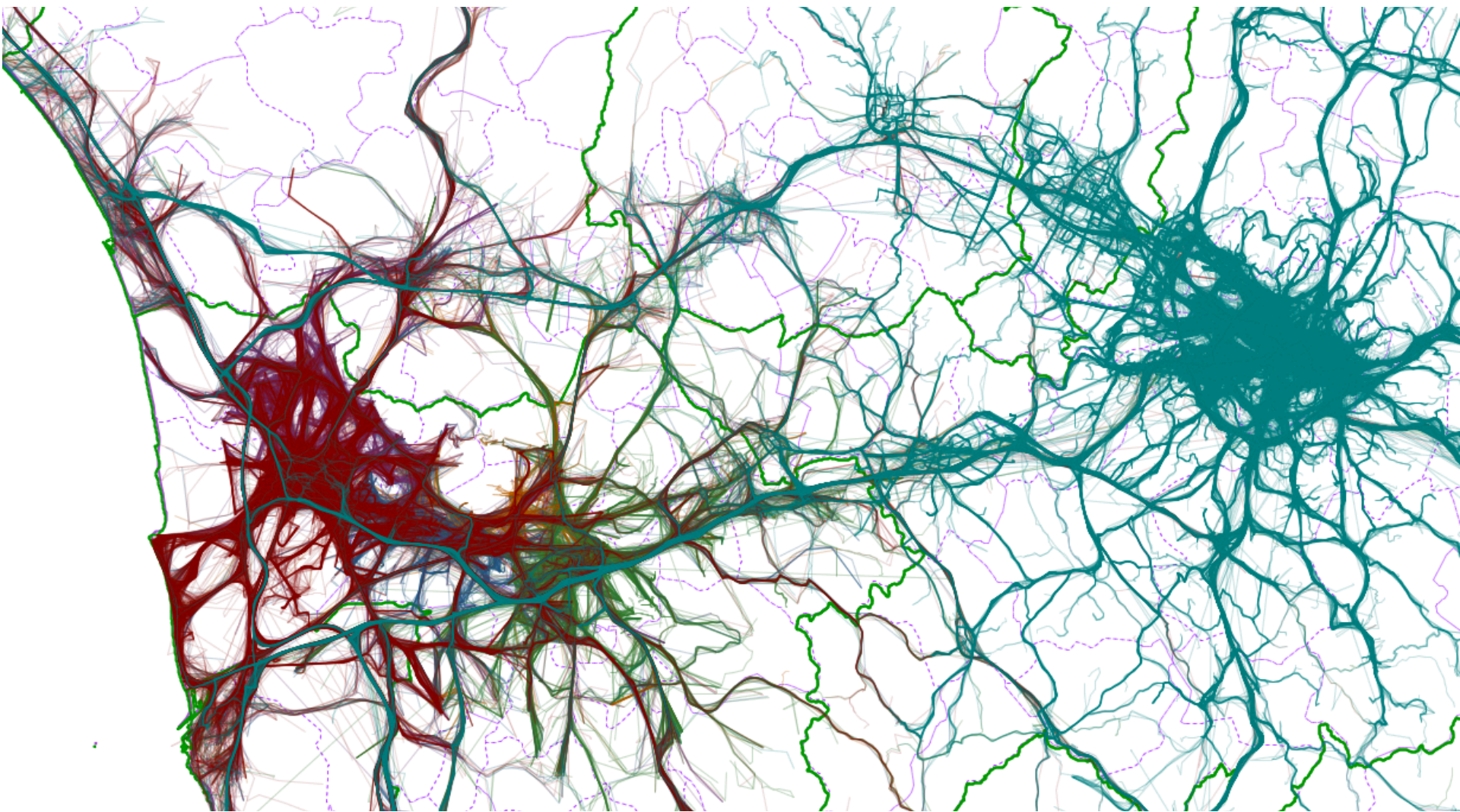
## Wishes, opinions, sentiments



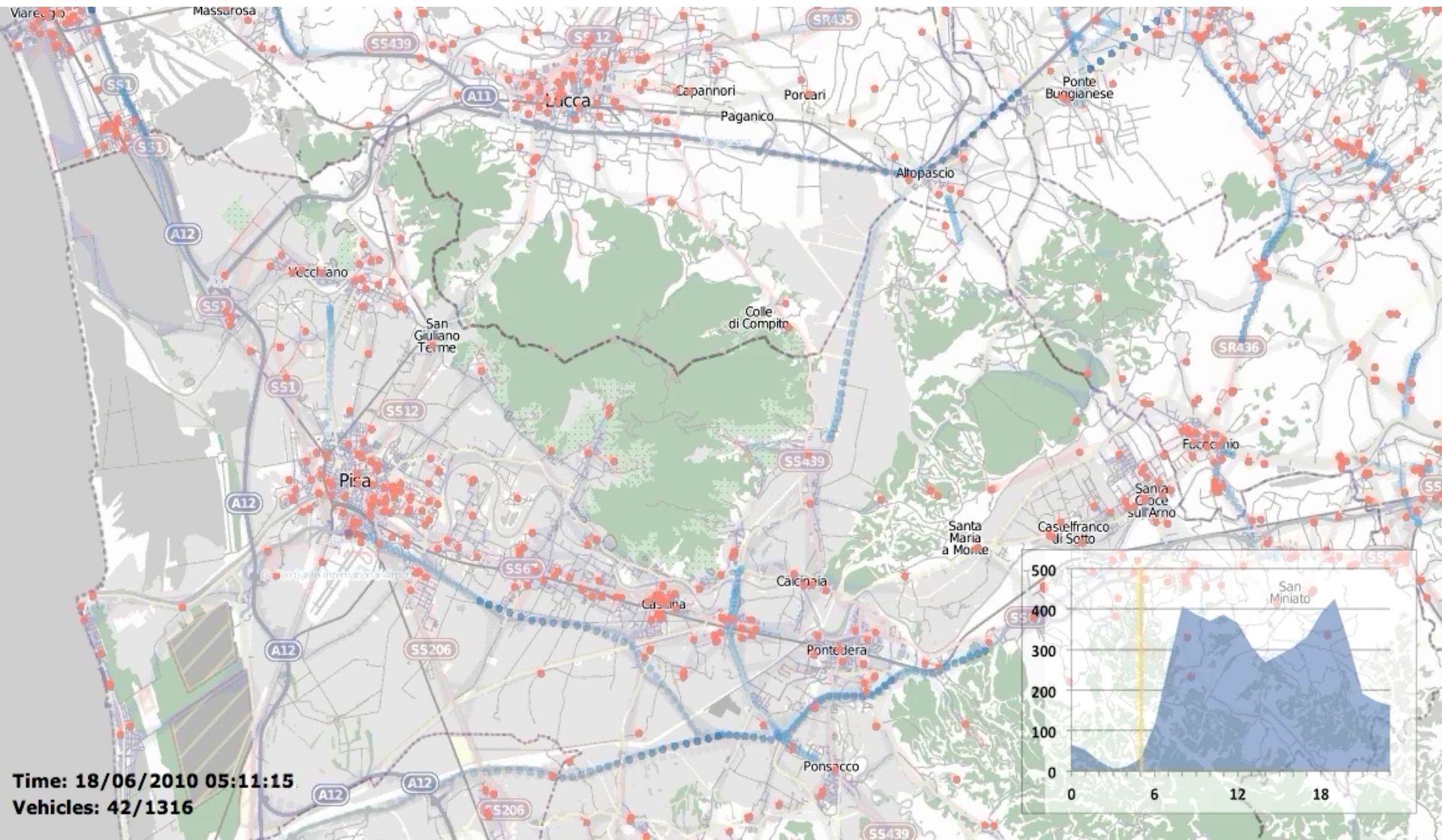
## Movements



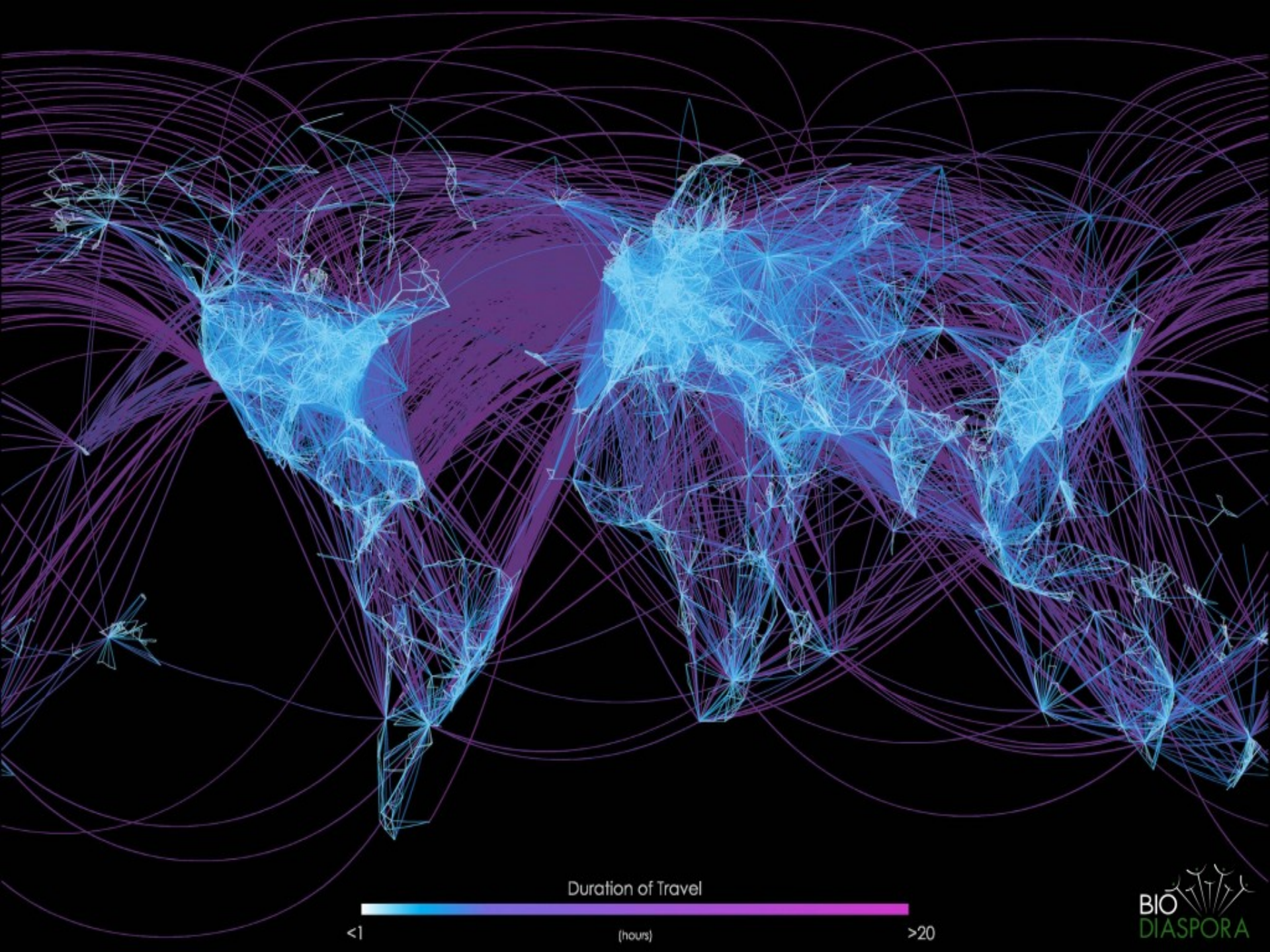












Duration of Travel

<1

(hours)

>20









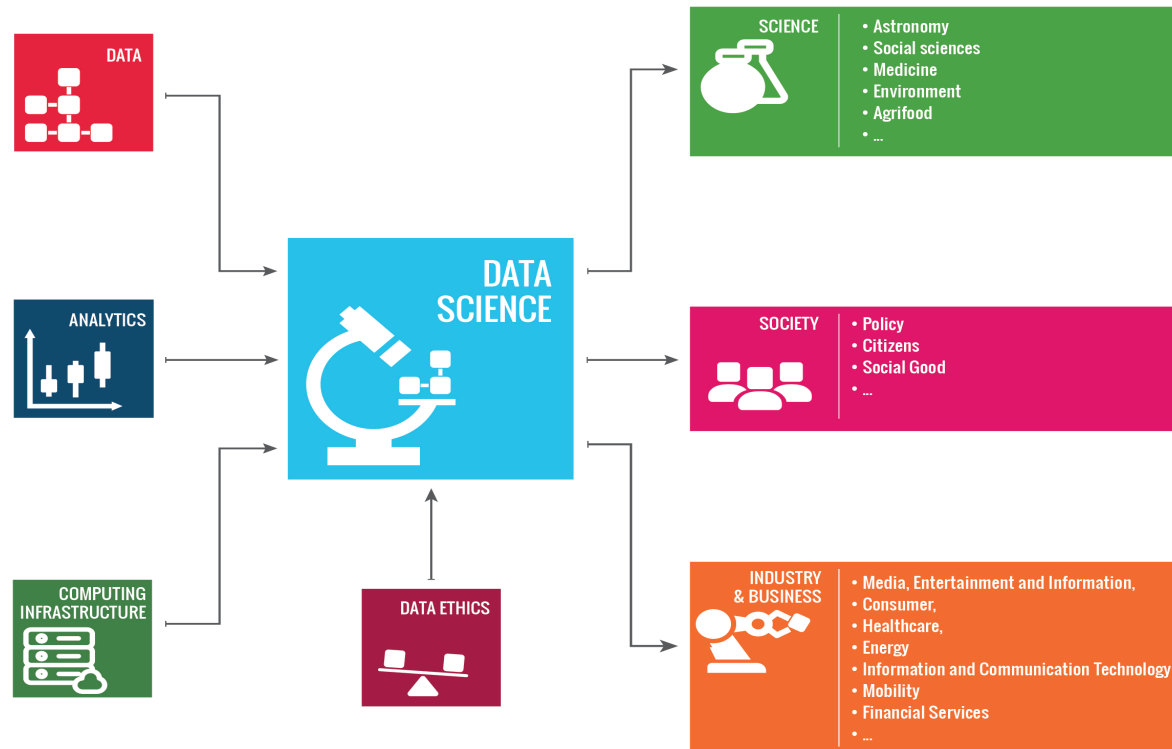
# pollicini digitali

LA VITA NOVA, E-MAGAZINE DE IL  
SOLE 24 ORE

FOCUS SU UNO DEI PIÙ IMPORTANTI PERIODICI ITALIANI



# data availability, sophisticated analysis techniques, and scalable infrastructures brought what we call today “Data Science”

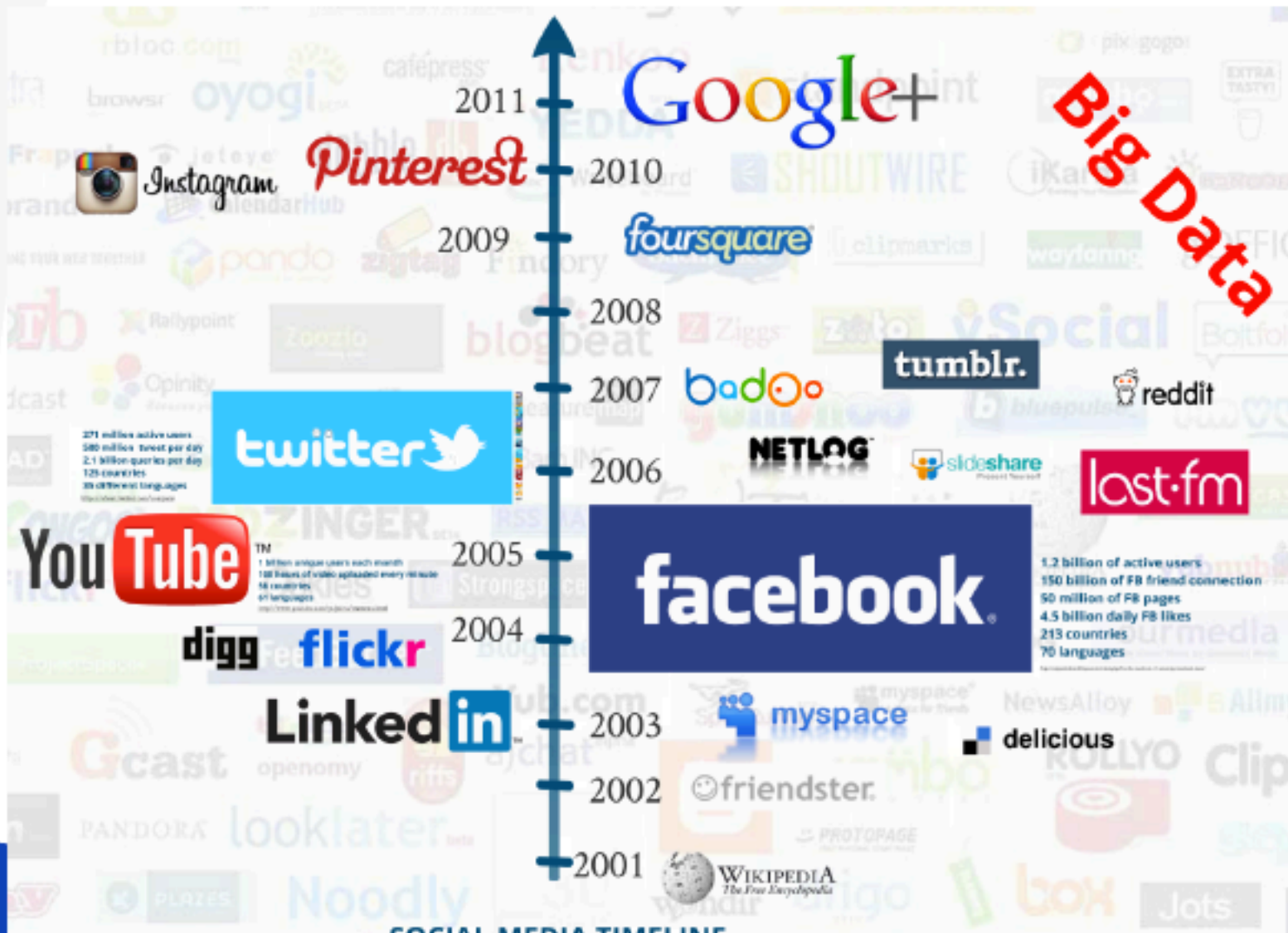


- “Data Science and BigData: a Game-changer for Science and Innovation” Document for G7 Academy, March 2017,
- “Realizing our Digital Future and shaping its impact on Knowledge, Industry, and WorkForce Document for G7 Academy, March 2018:

# Big Data Number

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# Social Media Timeline



# Every minute in Social Media



# Data....

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1,200,000,000,000,000,000,000 bytes

of data

Facebook - 1,150 million users

Gmail – 425 million users

Skype – 300 million users

Tweeter – 500 million users (200M active)

WhatsApp – 300+ million users

Youtube – 1,000 million users (4 B daily views)

Instagram - 150 million users

Sources:

<http://expandedramblings.com/index.php/resource-how-many-people-use-the-top-social-media/> September 15, 2013

# Data....

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Waze – 50 million users

Amazon – 209 million users

Ebay - 120 million users

Paypal - 132 million users

Google searches – ~12 billion (monthly, US alone)

# Big Data and Vs

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**Volume and complexity** of data is increasing. “complexity”: it refers to the context of data (creation, provenance, relations) in which it exists and which must be considered when interpreting or re-using the data.

**Velocity** with which data is being created and characterised is changing

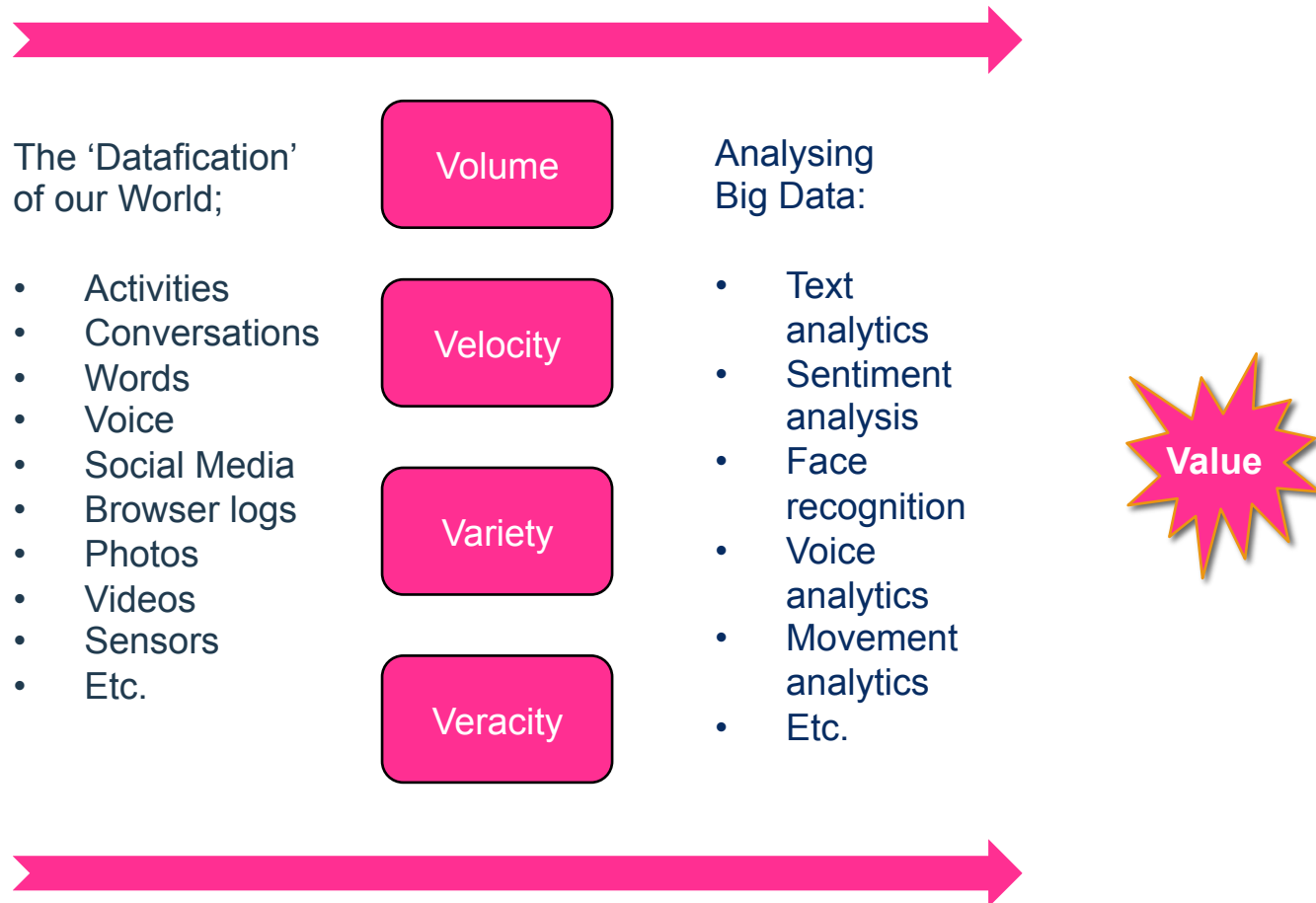
**Variety** of data in all respects and the challenges of combining variety

**Veracity** related to aspects such as trust in dealing with data, i.e. statistical significance.

Value

Privacy

# Turning Big Data into Value:



Bernad Marr Bigdata: using Smart BigData analytics and metrics  
To make better decisions



# The Future of Jobs

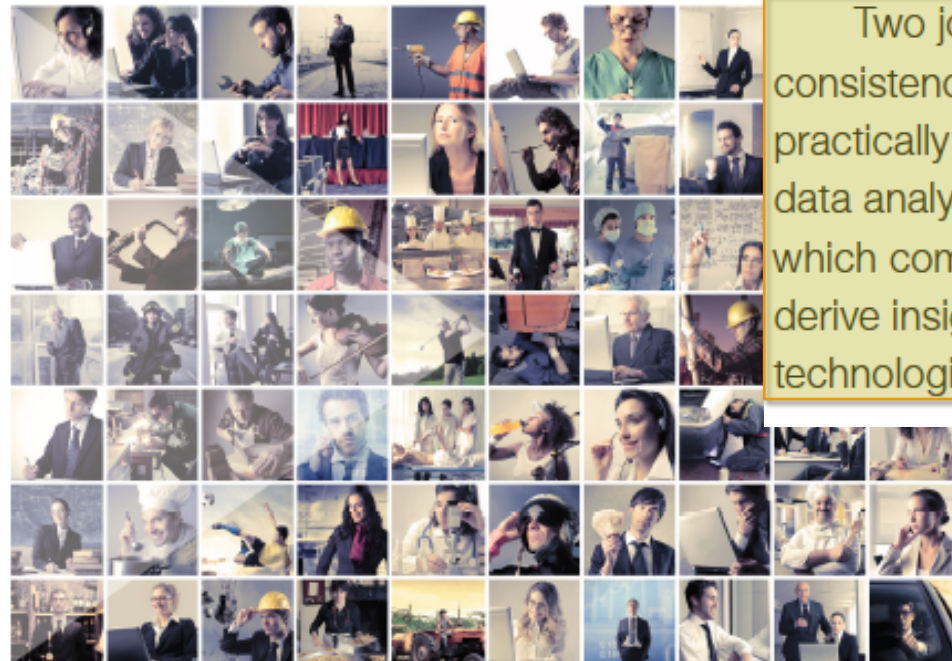
## Employment, Skills and Workforce Strategy for the Fourth Industrial Revolution

January 2016

### New and Emerging Roles

Our research also explicitly asked respondents about new and emerging job categories and functions that they expect to become critically important to their industry by the year 2020, and where within their global operations they would expect to locate such roles.

Two job types stand out due to the frequency and consistency with which they were mentioned across practically all industries and geographies. The first are data analysts, as already frequently mentioned above, which companies expect will help them make sense and derive insights from the torrent of data generated by the technological disruptions referenced above. The second

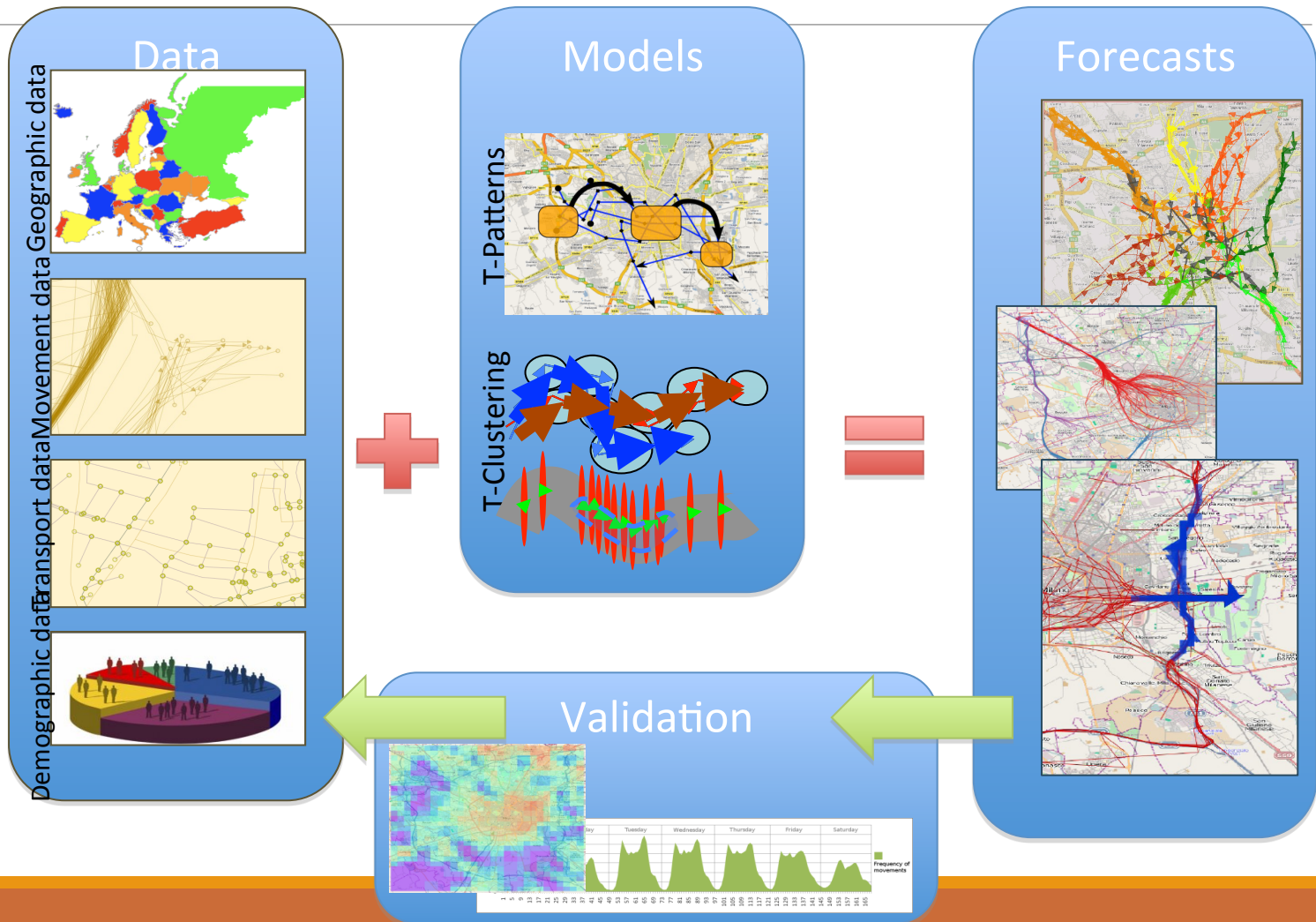


[http://www3.weforum.org/docs/WEF\\_Future\\_of\\_Jobs.pdf](http://www3.weforum.org/docs/WEF_Future_of_Jobs.pdf)

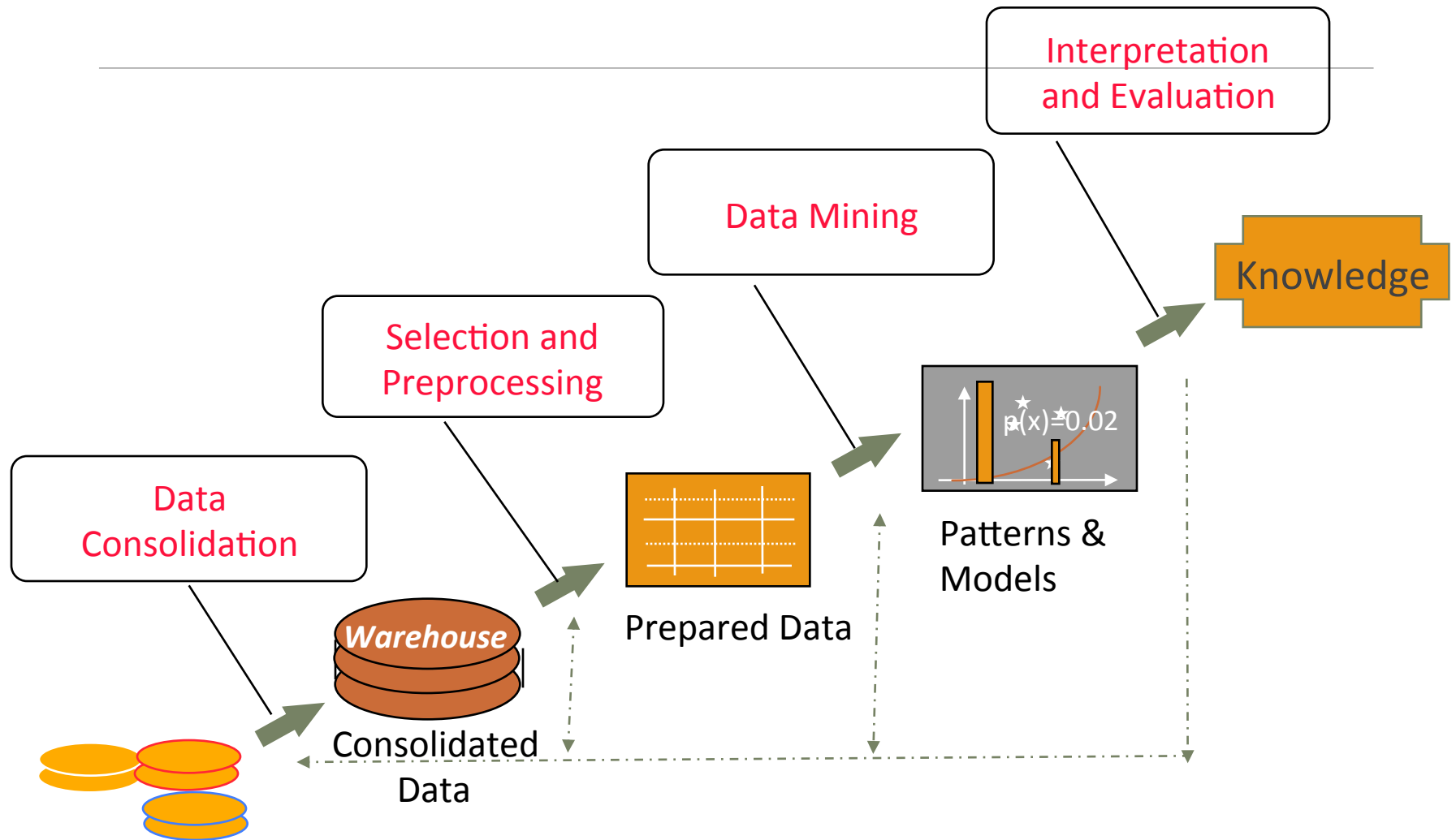
# How to develop a big data analytics project

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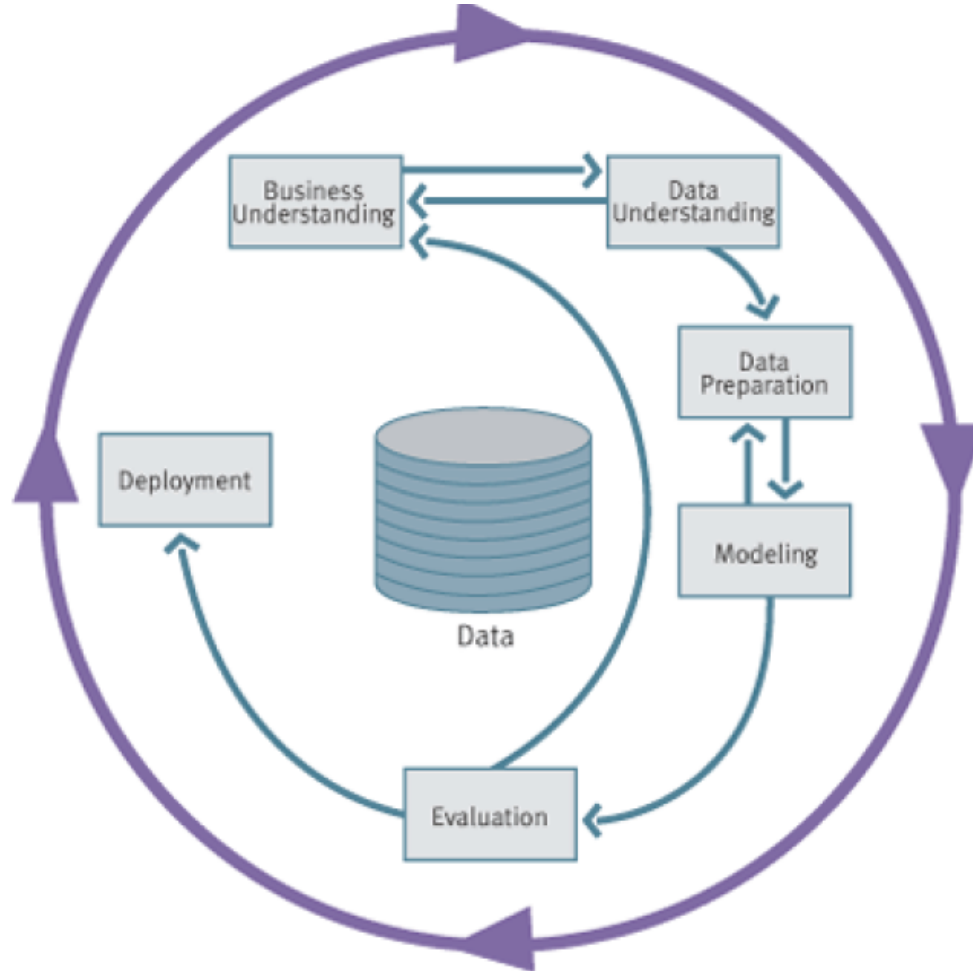
# From DATA to KNOWLEDGE



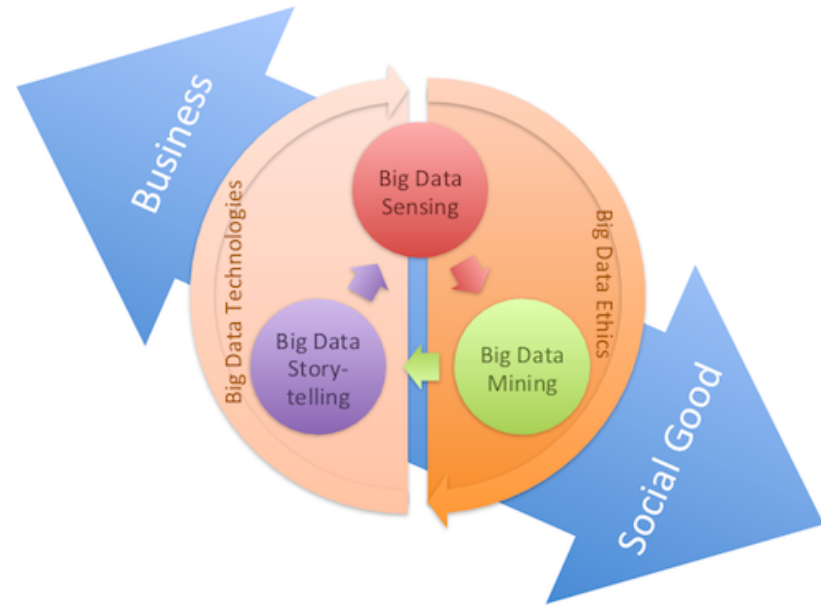
# The KDD process



# CRISP Model



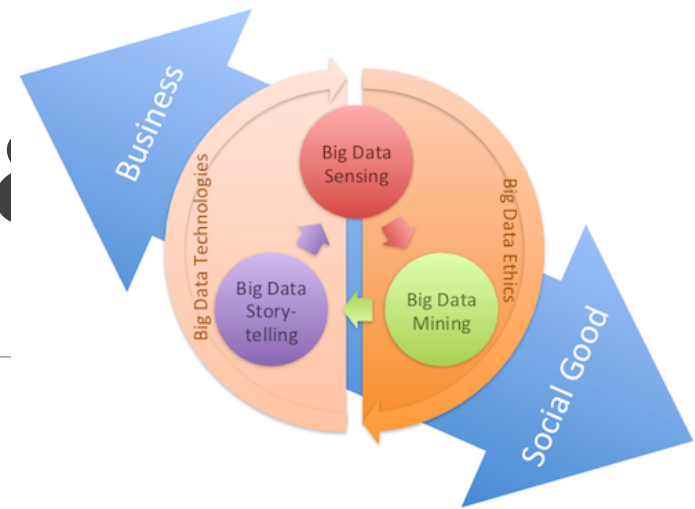
# The modern data scientist!!!



# Big Data Sensing & Procurement

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Big data sources, crowdsourcing, crowdsensing  
Web Search Engines and Information Retrieval  
Analytical Crawling, Text Annotation



# Big Data Mining

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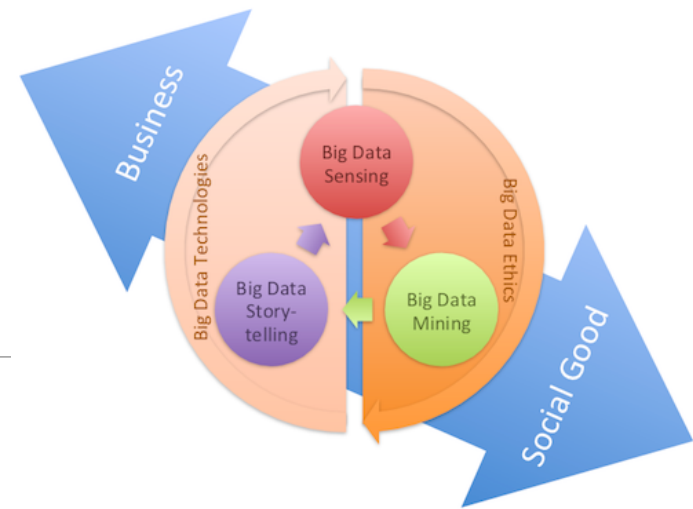
Data Mining & Machine Learning

Mobility Data Analysis

Social Network Analysis

Web Mining & Nowcasting

Sentiment Analysis & Opinion Mining

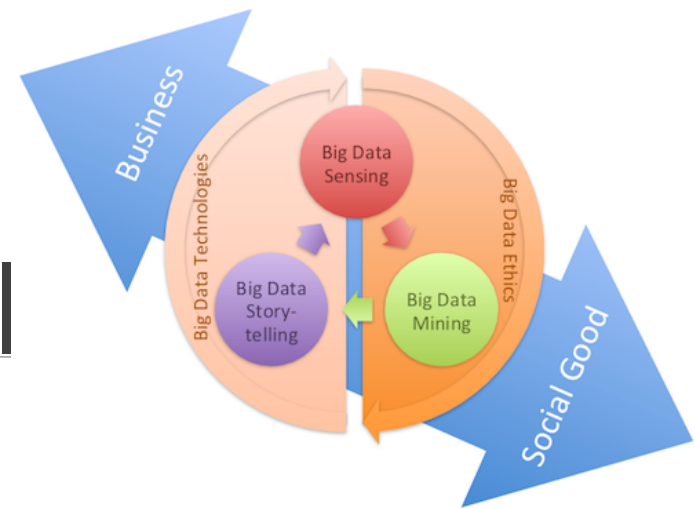




# Big Data Story Tell

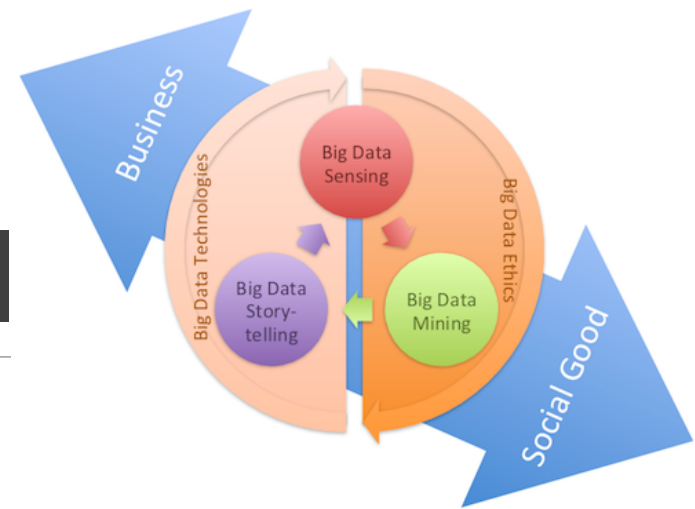
Data Visualization & Visual analytics

Data Journalism & Story Telling



# Big Data Technol

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**Data Management for Business Intelligence**

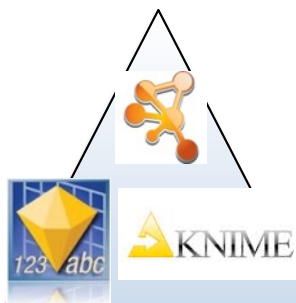
**High Performance & Scalable Analytics, NO-SQL Big Data Platforms**



# Data Science



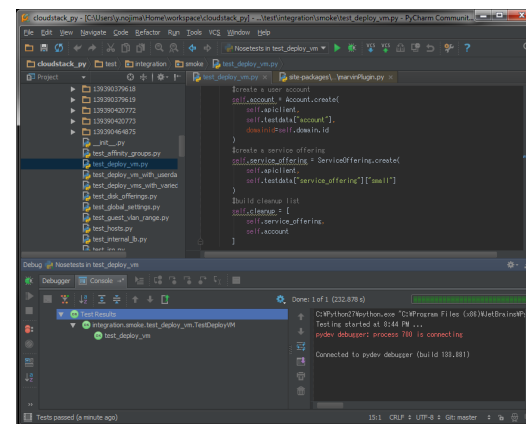
Visual Tools



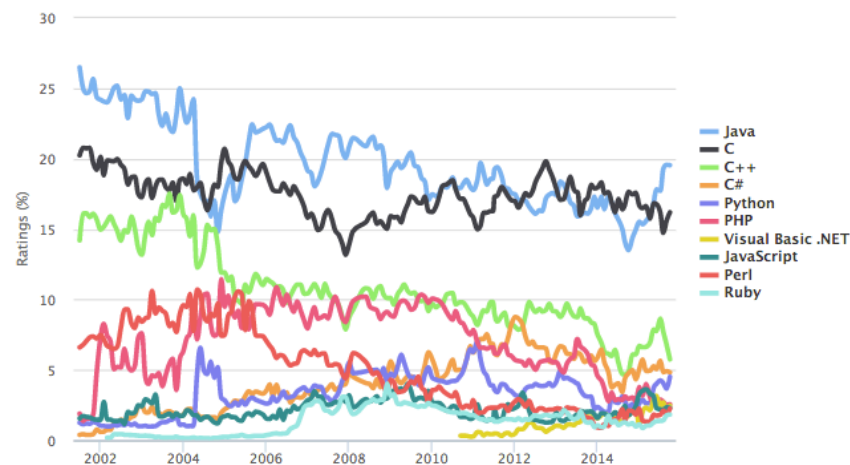
Specialized Libraries



Programming Languages



TIOBE Programming Community Index  
Source: [www.tiobe.com](http://www.tiobe.com)



## Data Mining/ML



## BI/Visualization



## ETL/DW



## Data Processing



## Data Storage



# Course Goals

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This course is an introduction to the emergent field of big data analytics and social mining, aimed at acquiring and analyzing big data from multiple sources to the purpose of discovering the patterns and models of human behavior that explain social phenomena.

# Course Focus

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The focus is on:

- **new challenges in implementing a knowledge Discovery process ...when data are Big Data.**
- **what can be learnt from big data in different domains:** mobility and transportation, urban planning, demographics, economics, social relationships, opinion and sentiment, sport etc.;
- **the analytical and mining methods and methodology** that can be used to realize Big Data analytics projects .
- an **introduction to basic technologies** to collect, manipulate and process big data.

# Module1: Methodological scenarios lectures:

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**Lecture 1-2:** What is possible to observe with Mobile Phone Data? Novel questions: Estimating Presence, estimating Origin-Destination Matrix, understanding city dynamics, classifying city users, observing unemployment, gender distribution, Nowcast Wellbeing.

**Data preparation, Model Construction and Validation**

**Lecture 3-4:** What is possible to observe with GPS data? Mobility Data mining methods in a nut shell: Trajectory patter mining, Mobility profiles, Next Location Prediction. Novel questions: Understanding human mobility, Understanding travel demand, Predicting travel purpose, Building territory indicators. **Data preparation, Model Construction and Validation**

**Lecture 5-6:** What is possible to observe with Social Media Data? Combining Space and Sentiment: measuring happyness with twitter data. Quantification. **Data preparation, Model Construction and Validation**

**Lecture 7:** What is possible to observe with IoT Data? Sensor data in sport and training. Predicting athlets injuries. **Data preparation, Model Construction and Validation**

**Lecture 8:** Paper presentation from students and peer-to-peer discussion (one presenter and two discussants)

# Module2: Technologies

## lectures:

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1. Python for Data Science
2. The Jupyter Notebook: developing open-source and reproducible data science
3. MongoDB: fast querying and aggregation in NoSQL databases
4. GeoPandas: analyze geo-spatial data with Python
5. Scikit-learn: programming tools for data mining and analysis
6. M-Atlas: a toolkit for mobility data mining



# Module 3: Laboratory for interactive project development

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1. Data Understanding and Project Formulation
2. Mid Term Project Results
3. Final Project results

# Exam:

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The two **mid-terms will be 40%** of the final grade, the remaining **60% is the evaluation of the Project and the Discussion**. There is the possibility to do the a final test about technologies if the Mid-Terms are not sufficient.

**02/10** - Datasets presentation

**30/10** - Mid-term Tech I

**20/11** - Discussing the final project proposal - Collective discussion (not evaluated)

**18/12** - Mid-term Tech II and Final Project proposal

**15/01 & 16/02** - Final Project and Discussion

# Project steps:

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- data set presentation and projects will be presented on 2/10
  - the students are required to submit a proposal submission. A preliminary collective discussion is planned on 20/11
  - proposal submission is a report on data understanding that can be realized in team and a proposal for **each member of an analytical objective to be investigated individually**: not more than 8 pages. Proposal submission planned on 18/12
- (Collaborations are welcome, but at the end any student has to demonstrate her/his effort in realizing the project)
- the project report is presented before the oral exam and discussed individually on 15/01 or 16/02

# Big Data Analytics- Evaluation

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Ongoing projects (on small datasets) or seminars on research papers with presentation to the class

## Final (Team) Project

- Team of 2-3 person.
- Unique grade.
- Projects consist into the realization of some complete analytical processes on a given problem and a given dataset, aimed at realizing some novel services
- A final report followign the CRISP standard describing all steps: exploration, preparation and anaysis and final evaluation.
- Project presentation .ppt

## Individual Project Discussion

	Feature Construction	Model Construction	Validation	Interpretation and story telling
<b>Required (all)</b>  <b>Grade range:</b> <b>18-24</b>	Study of existing features, correlation analysis, selection of the interesting ones, transformation, construction of useful features	Select a modeling task appropriate to the analytical objective that the student has proposed	Provide a discussion on the base of objective measures of the methods about performance: SSE, Accuracy, ROC, Lift, Support, Confidence,	Discuss the achievements w.r.t the potential usage of the model and discuss the potential improvements
<b>Advanced (all the required plus at least one)</b>  <b>Grade range:</b> <b>24-28</b>	Integration with external (new) sources	Combine several models or adopt more advanced to archive better explanation or better performances (for example combine clustering with pattern mining or do ensemble methods or sophisticated classification as multilabel classification or cascade)	also consider possible domain dependent cost function	also discuss the potential improvements w.r.t a comparison w.r.t a quantitative baseline
<b>Challenging (Advanced plus at least one)</b>  <b>Grade range:</b> <b>28-30L</b>	Invention of new features	Compare your results with those obtained with other models and algorithms (e.g. compare a decision tree model with SVM-CNN trained on the same dataset)	Also discuss w.r.t a ground truth obtained by a null model or a human generated labelling , or other “true” source	also discuss the potential improvements w.r.t a comparison w.r.t a quantitative baseline

# Big data & new questions to ask

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# Big Data & Social Mining



The Social  
Microscope: **a tool to  
measure, understand,  
and possibly predict  
human behavior**

# Google Flu Trends

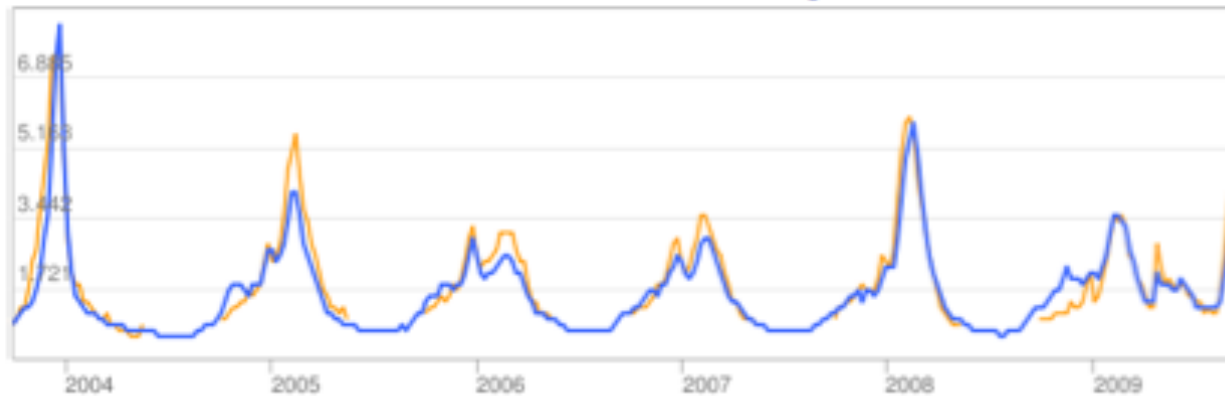
Stime storiche

Visualizza dati per: Stati Uniti

## Attività influenzale Stati Uniti

Stima sull'influenza

● Stima di Google Trend influenzali ● Dati Stati Uniti



Stati Uniti: dati ILI (Influenza-Like Illness) forniti pubblicamente dagli [U.S. Centers for Disease Control](#).



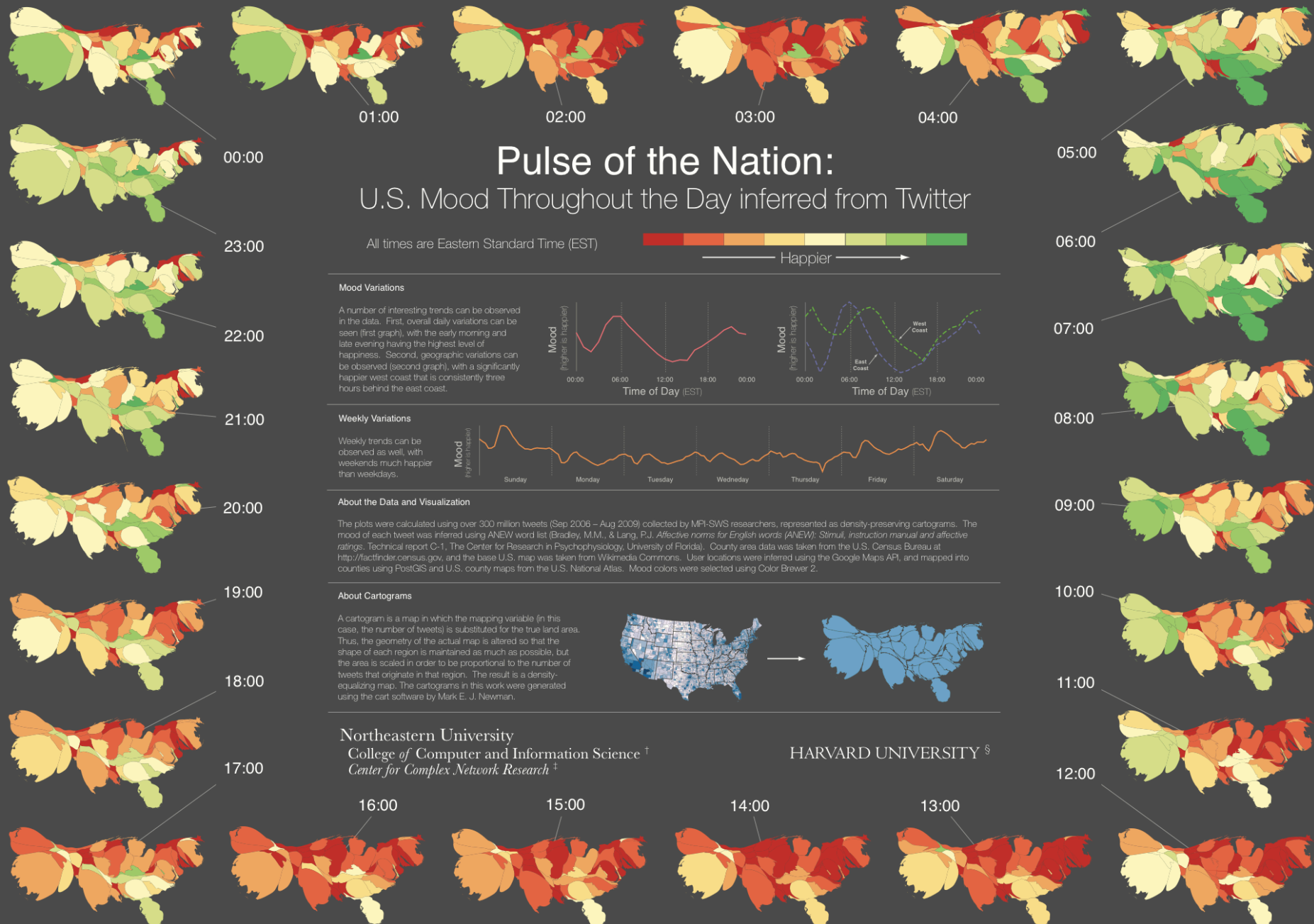
## Detecting influenza epidemics using search engine query data

Jeremy Ginsberg<sup>1</sup>, Matthew H. Mohebbi<sup>1</sup>, Rajan S. Patel<sup>1</sup>, Lynnette Brammer<sup>2</sup>, Mark S. Smolinski<sup>1</sup> & Larry Brilliant<sup>1</sup>

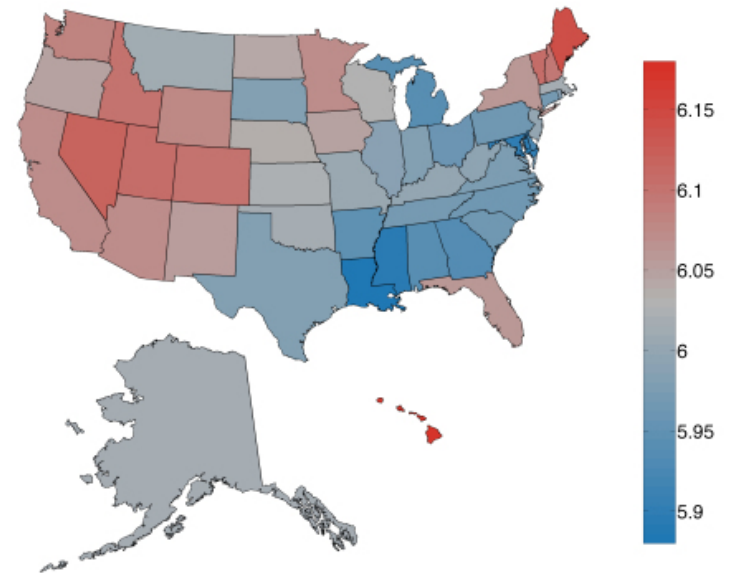
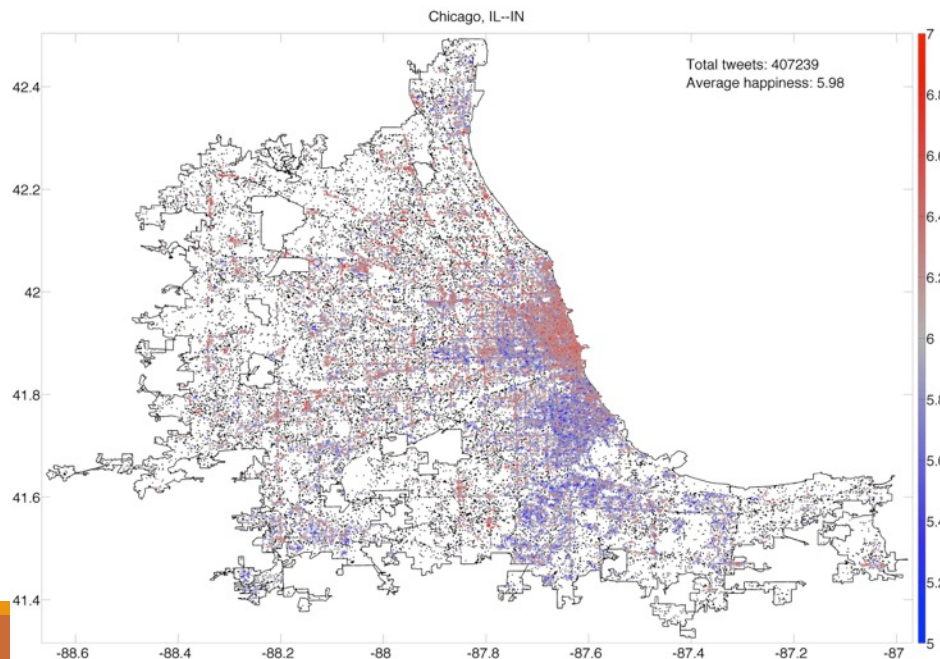
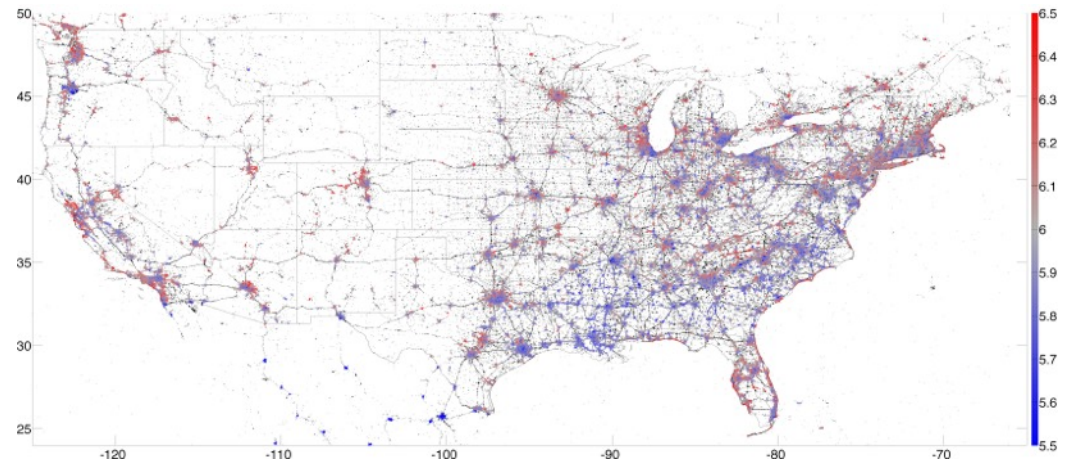
<sup>1</sup>Google Inc. <sup>2</sup>Centers for Disease Control and Prevention

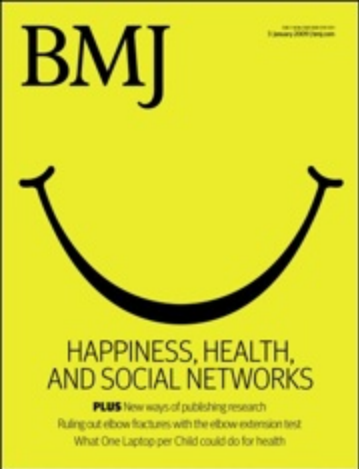
Nature 457, 1012-1014 (2009)



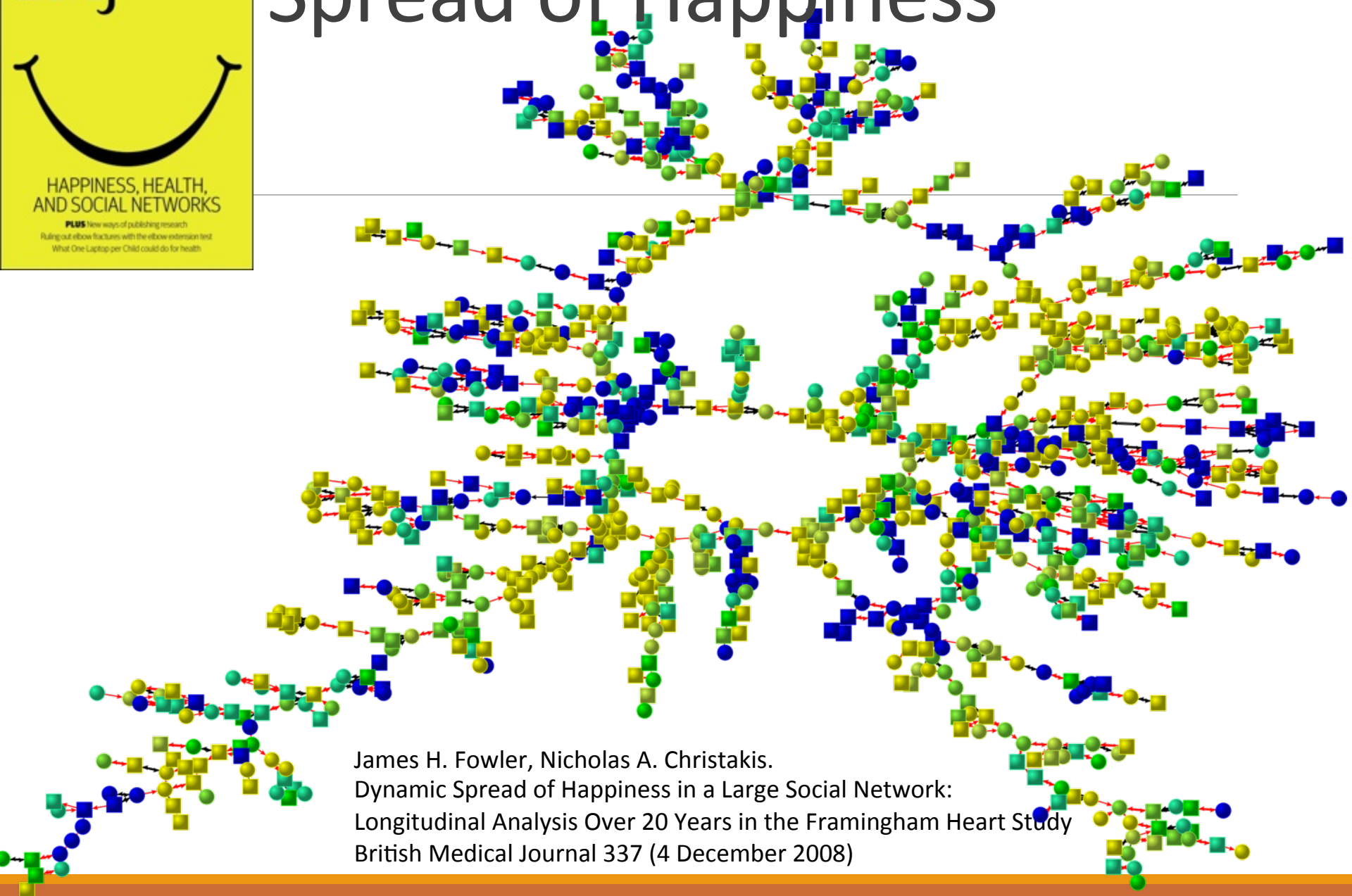


# Searching the most happy city in US





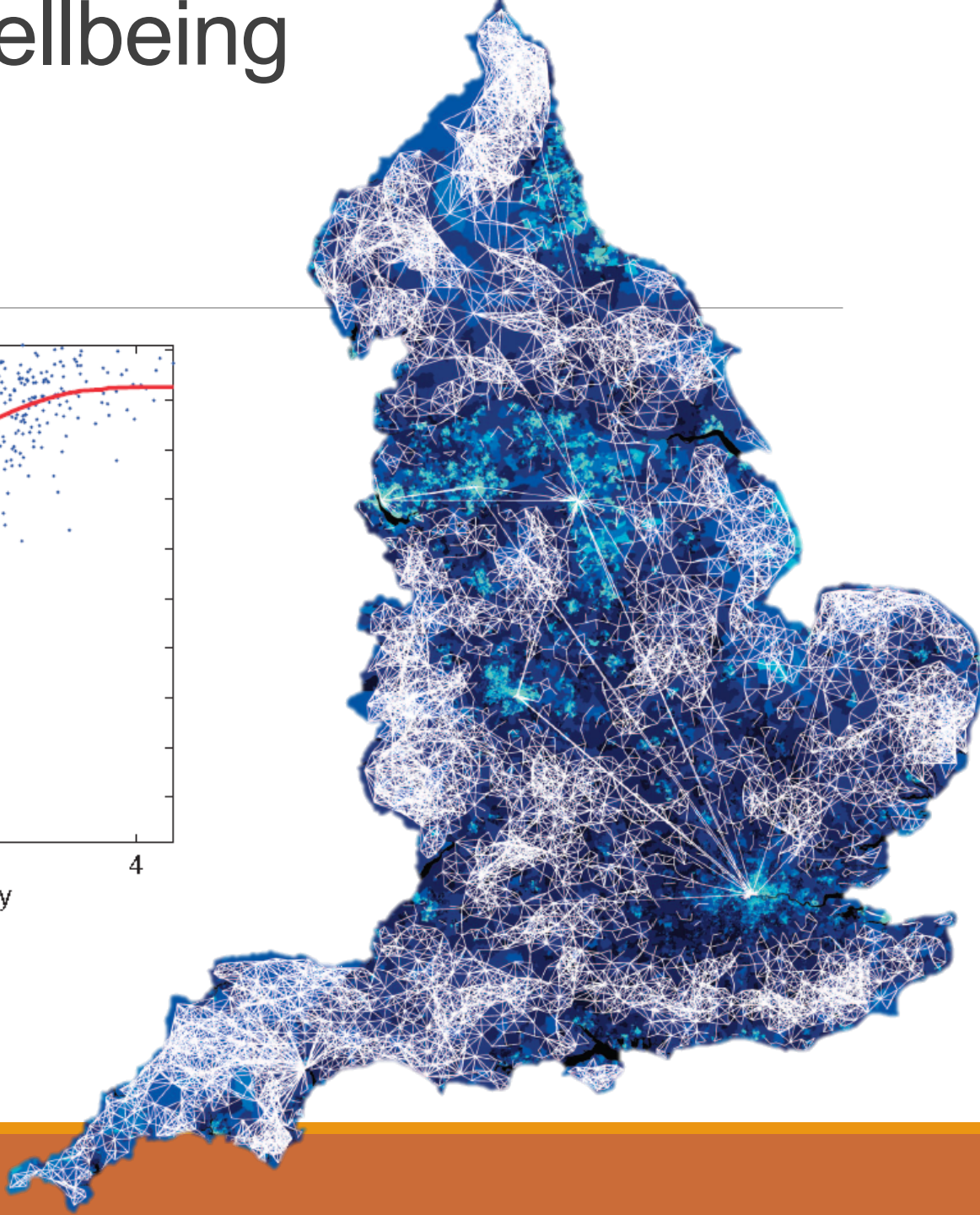
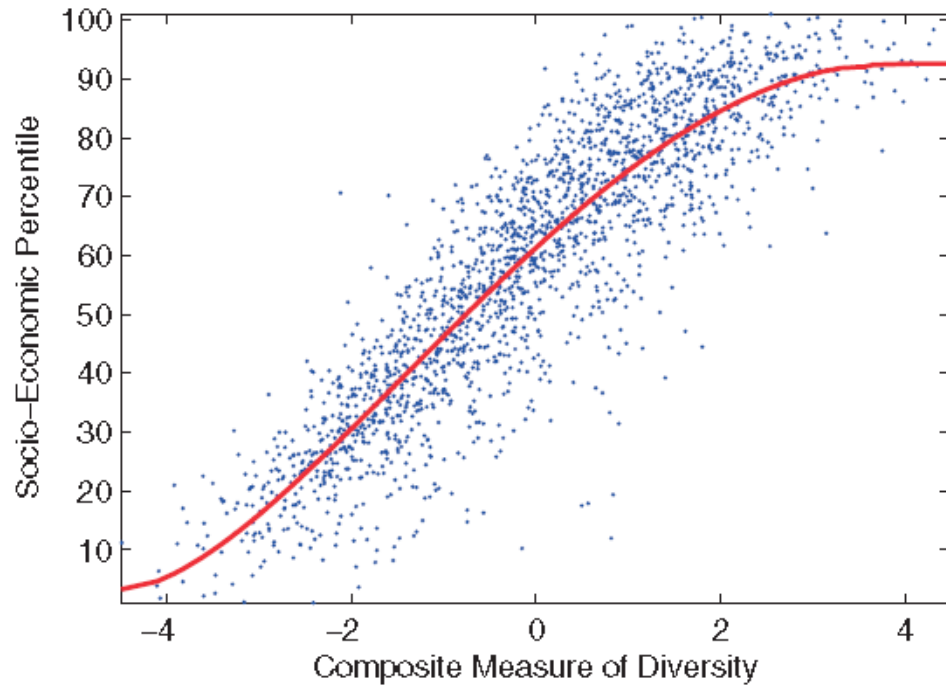
# Spread of Happiness



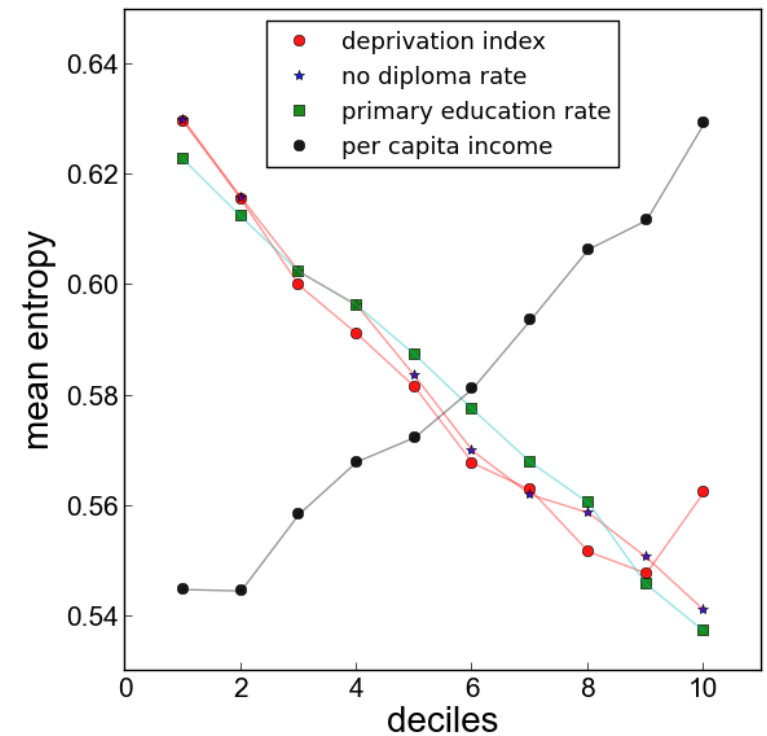
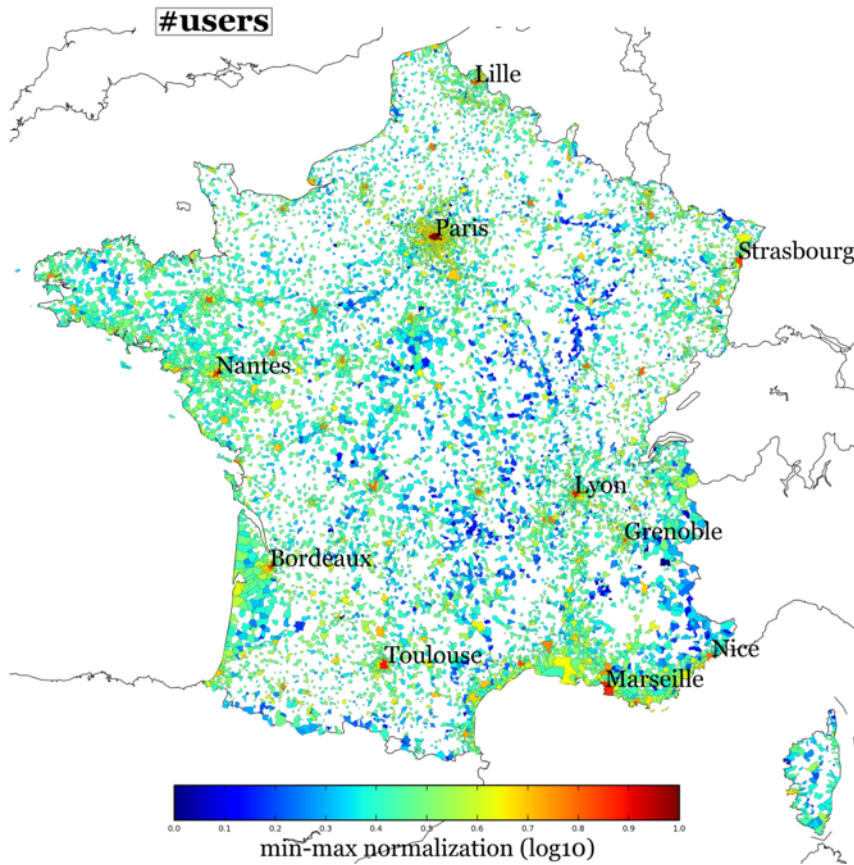
James H. Fowler, Nicholas A. Christakis.  
Dynamic Spread of Happiness in a Large Social Network:  
Longitudinal Analysis Over 20 Years in the Framingham Heart Study  
British Medical Journal 337 (4 December 2008)



# Diversity and Wellbeing (phone calls)

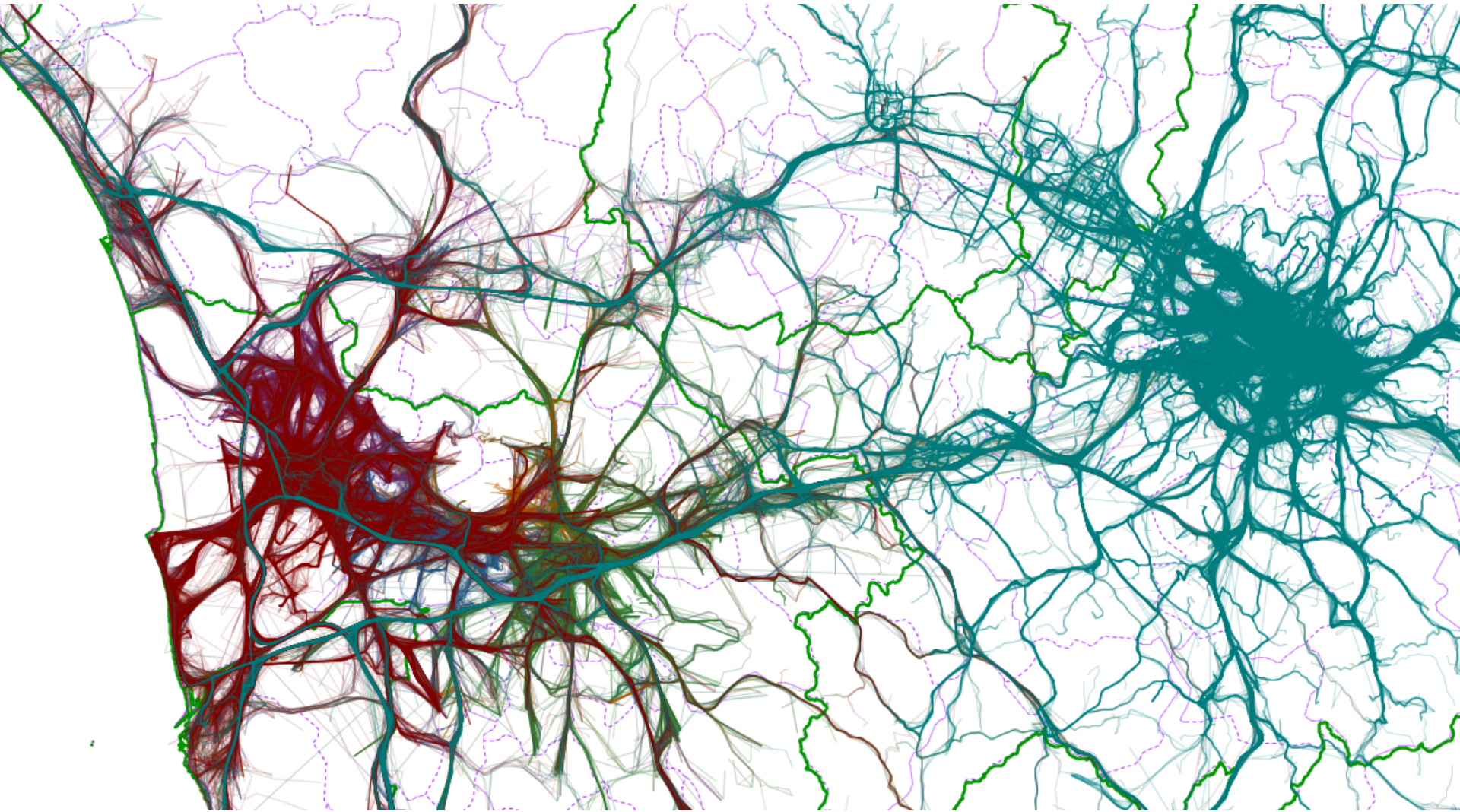


# Diversity and Wellbeing (Mobility)

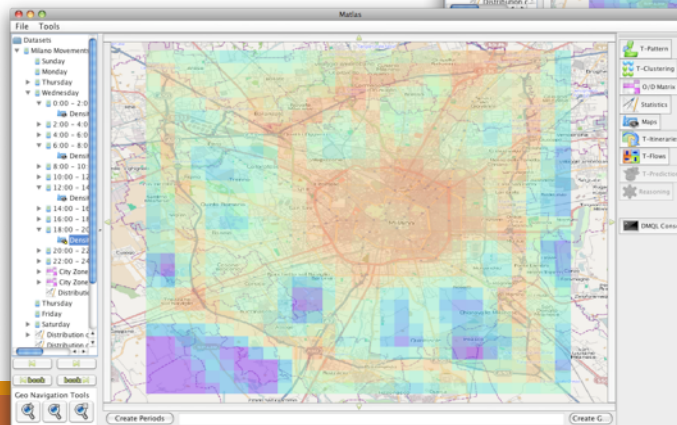
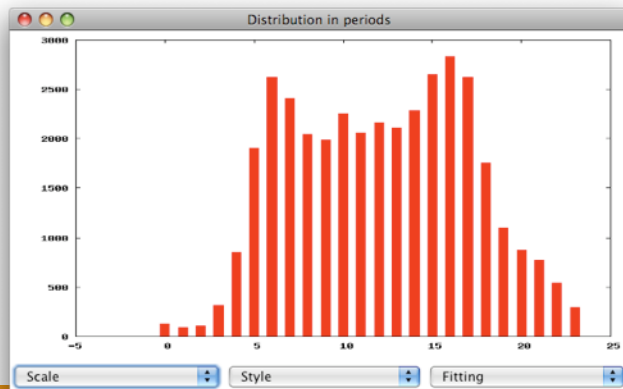
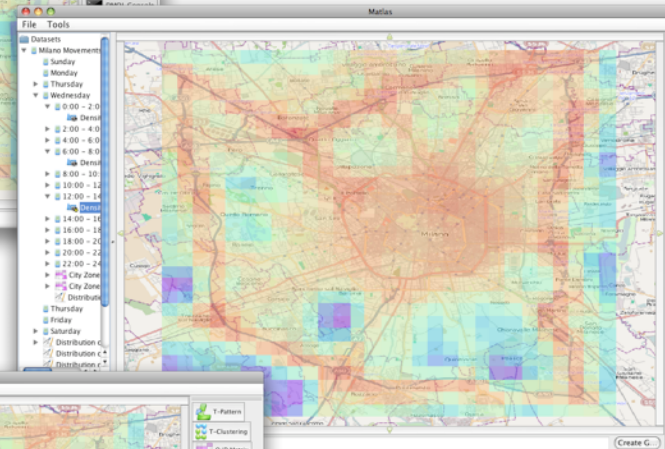
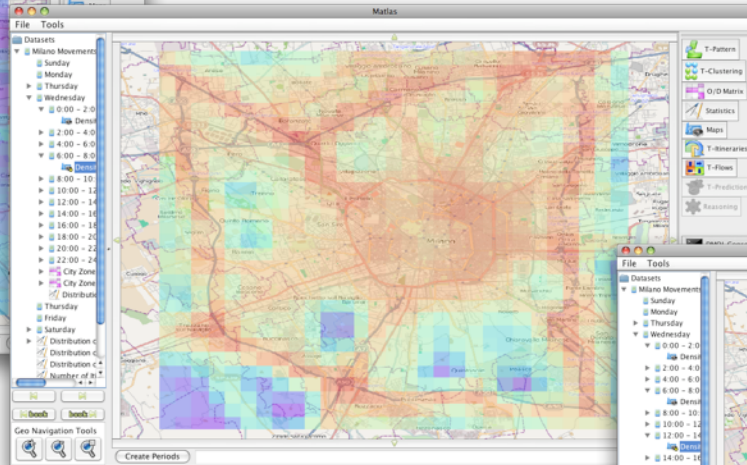
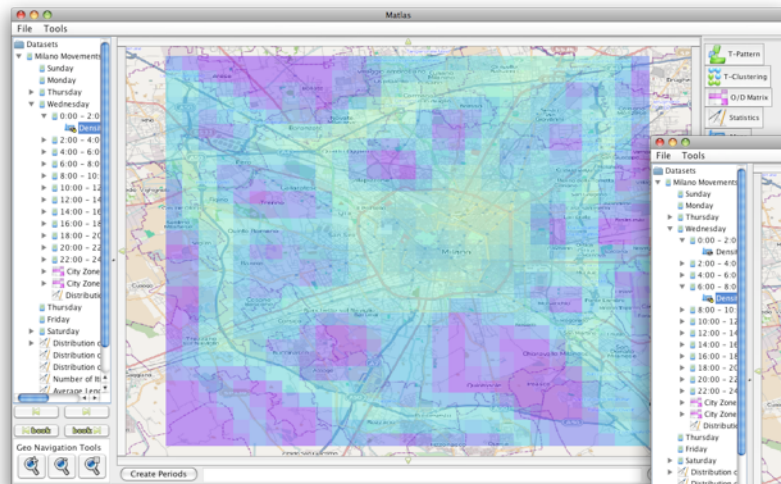




# Big Data for smart cities



# How people use the city during the day?

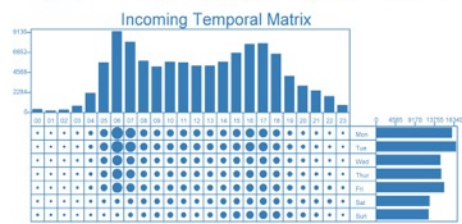
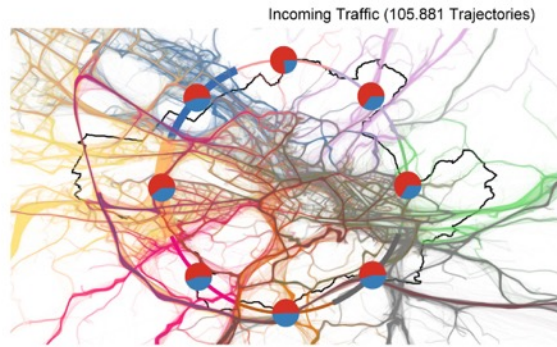
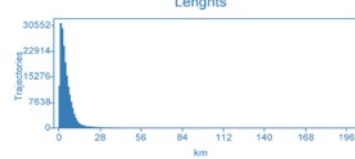
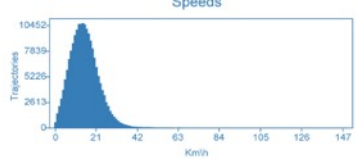
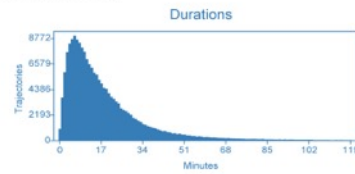
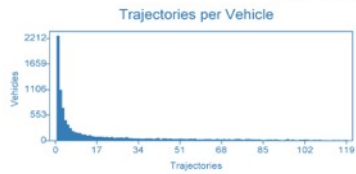
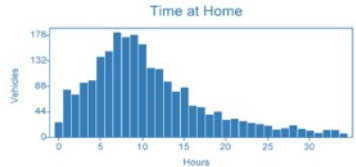
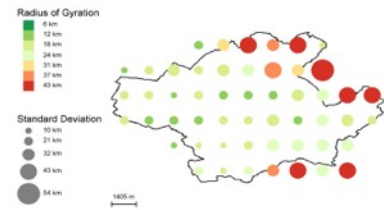
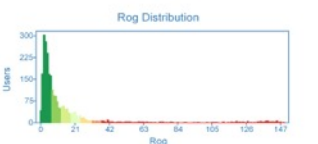
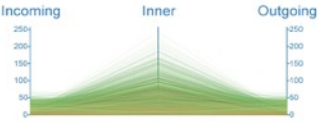
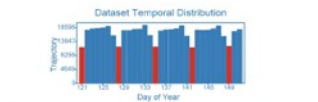
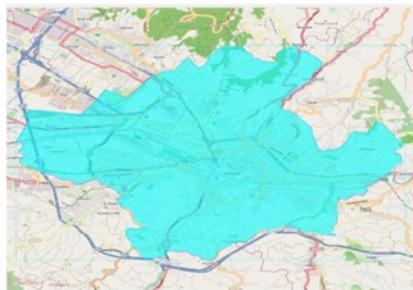




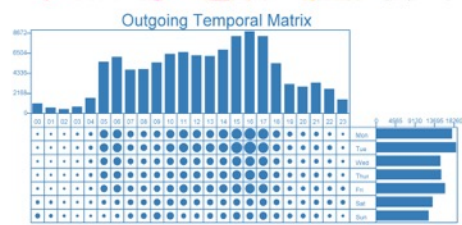
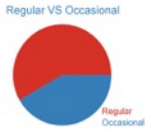
# Fingerprint of the city

## Firenze

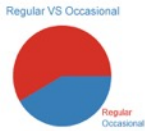
Surface area: 106 km<sup>2</sup>  
Coordinates: 43,78 11,24  
Vehicles: 32.752  
From: 2011-05-01 To: 2011-05-31



	City	Traj	Perc
NORD 13%	Sesto Fiorent.	9.123	95%
	Catanzano	1.434	44%
	Viaglia	758	81%
	Campi Bisenzio	435	87%
	Borgo San Loro	380	48%
OVEST 50%	Scandico	13.447	98%
	Campi Bisenzio	8.058	92%
	Prato	8.048	94%
	Sesto Fiorent.	4.824	34%
	Lastra a Signe	2.342	95%
SUD 16%	Impruneta	3.863	87%
	San Casciano I.	1.838	75%
	Figline Valdar.	1.190	81%
	Greve in Chan.	868	36%
	Tavarnelle Val.	744	92%
EST 19%	Bagno a Ripoli	7.314	92%
	Firenze	3.970	95%
	Portofino	2.797	97%
	Greve in Chan.	1.516	92%
	Rignano sull'A.	774	92%

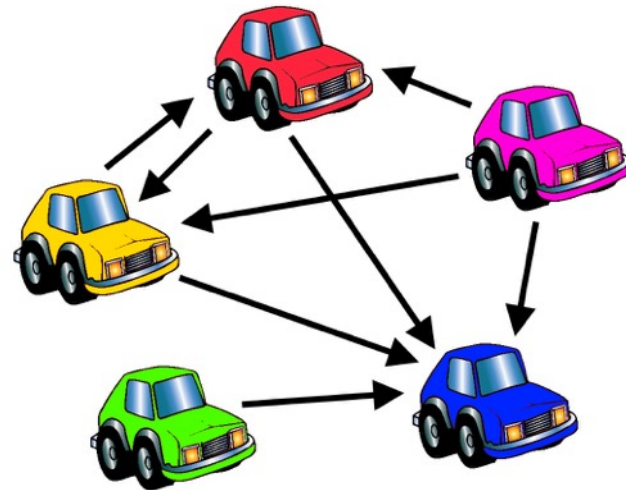
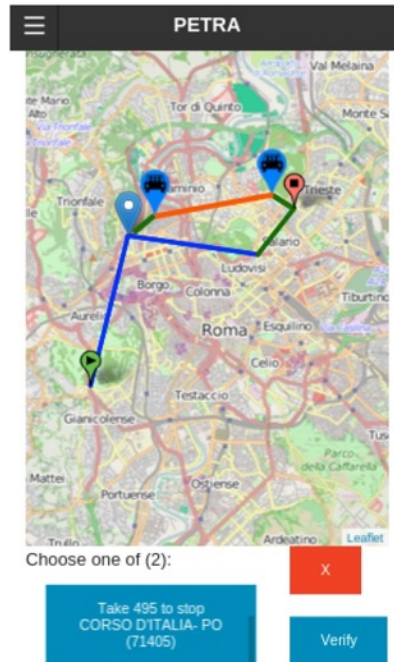
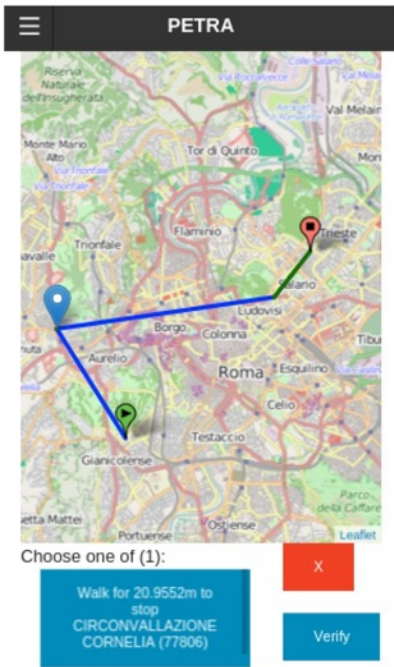


	City	Traj	Perc
NORD 12%	Sesto Fiorent.	8.058	95%
	Catanzano	1.235	36%
	Viaglia	845	87%
	Campi Bisenzio	487	7%
	Borgo San Loro	458	54%
OVEST 52%	Scandico	13.439	98%
	Prato	6.168	95%
	Campi Bisenzio	5.846	92%
	Sesto Fiorent.	5.521	39%
	Lastra a Signe	2.423	98%
SUD 14%	Impruneta	3.965	95%
	San Casciano I.	1.801	72%
	Figline Valdar.	1.155	77%
	Tavarnelle Val.	742	92%
	Greve in Chan.	735	29%
EST 20%	Bagno a Ripoli	7.701	95%
	Firenze	3.682	94%
	Portofino	2.606	98%
	Greve in Chan.	1.670	87%
	Rignano sull'A.	818	96%

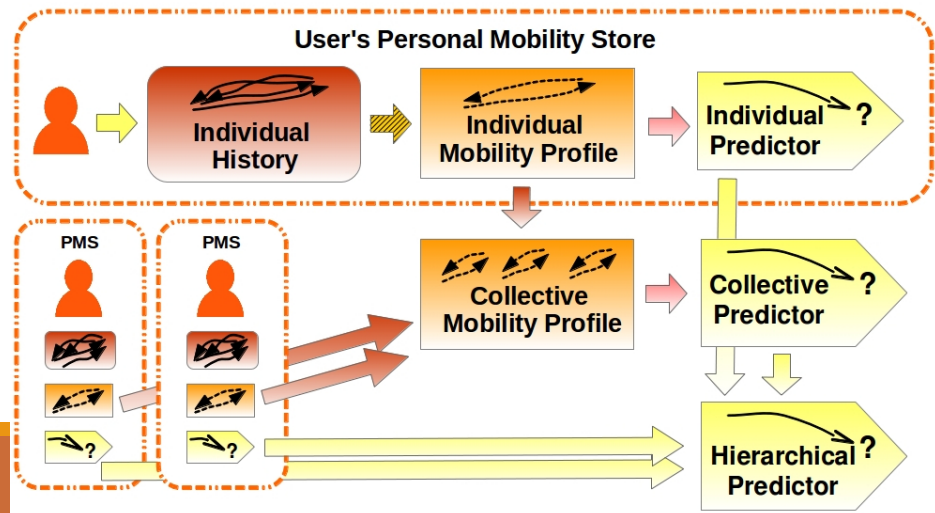




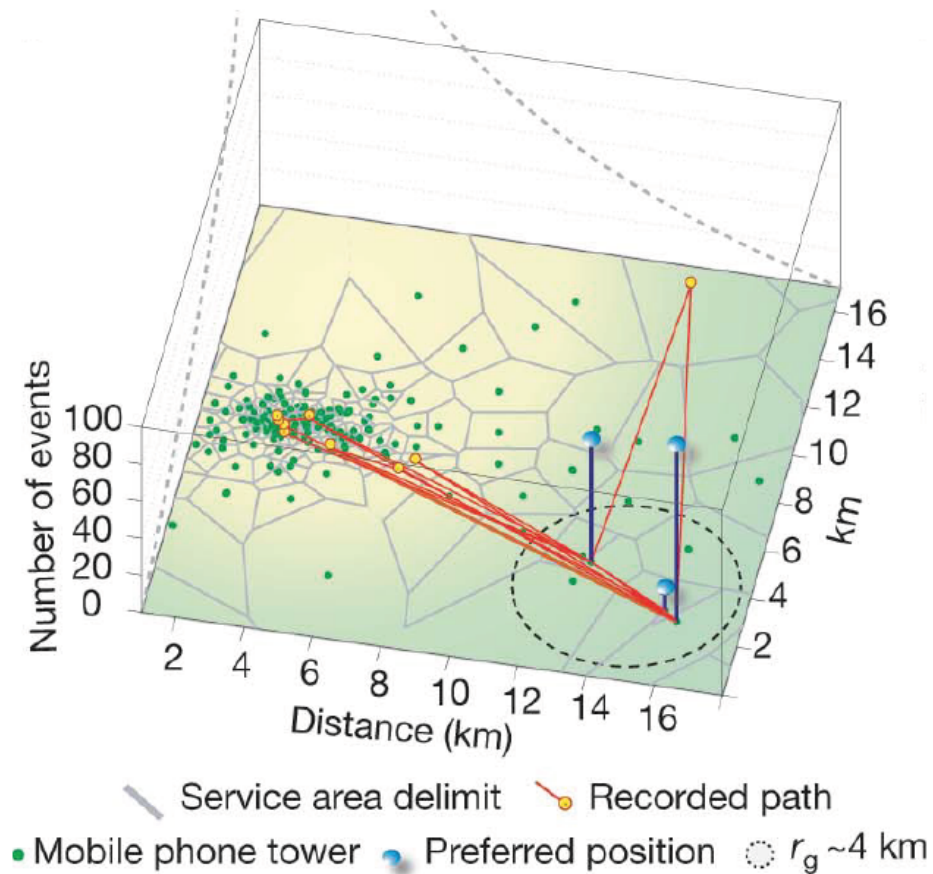
# Personal mobility assistant



**Carpooling  
Network**



# Call Data Records... when, where and who



**when**  
you  
call

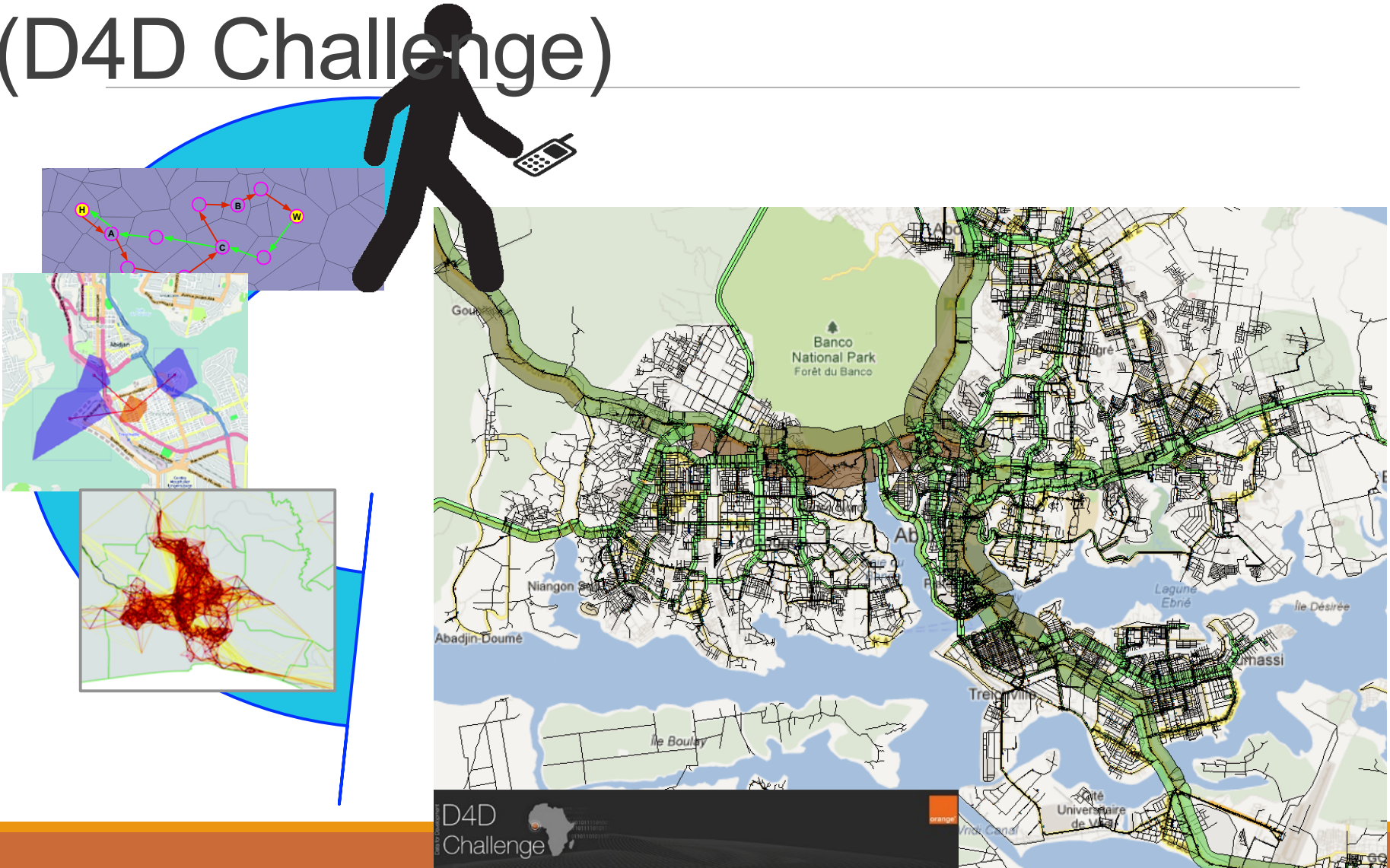


**where**  
you  
call



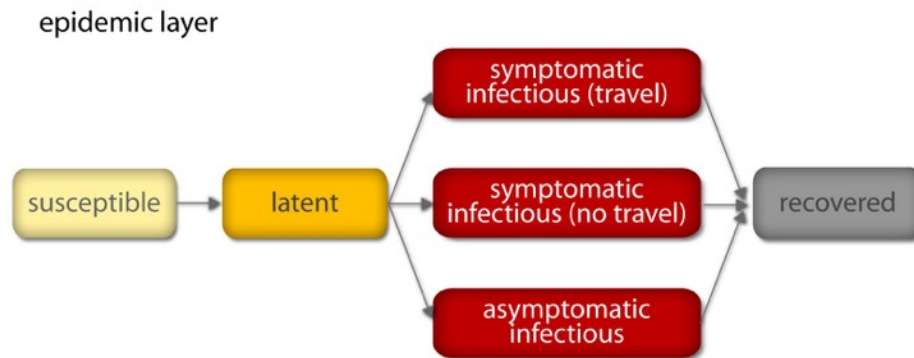
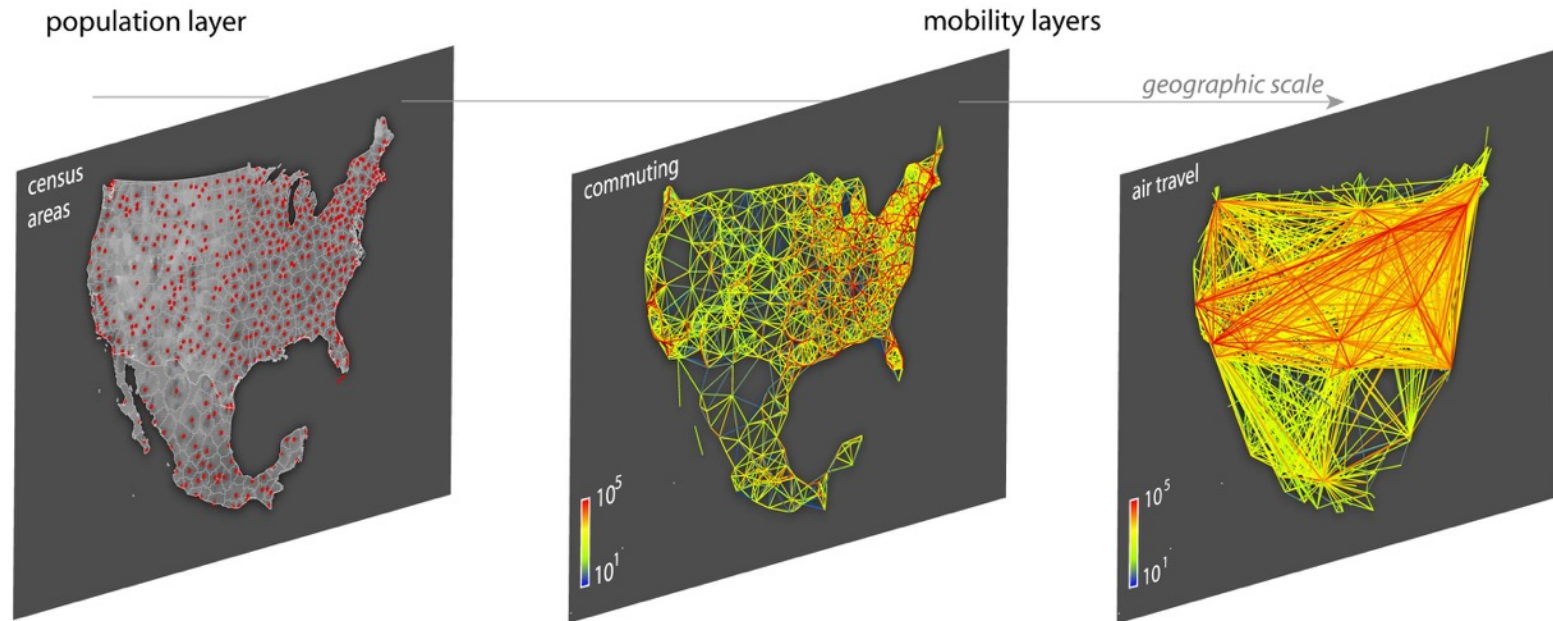
**who**  
you  
call

# Call Data Records for Developing Countries (D4D Challenge)



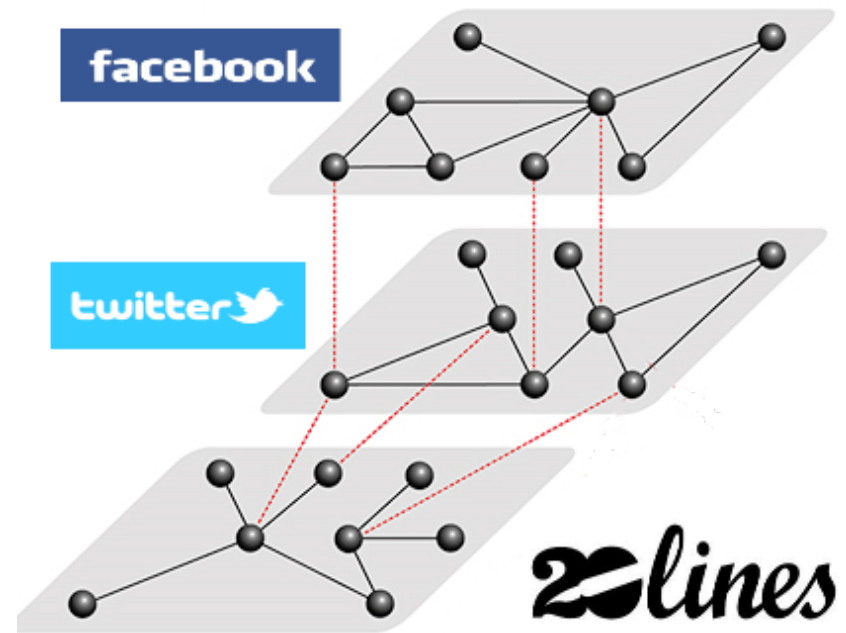
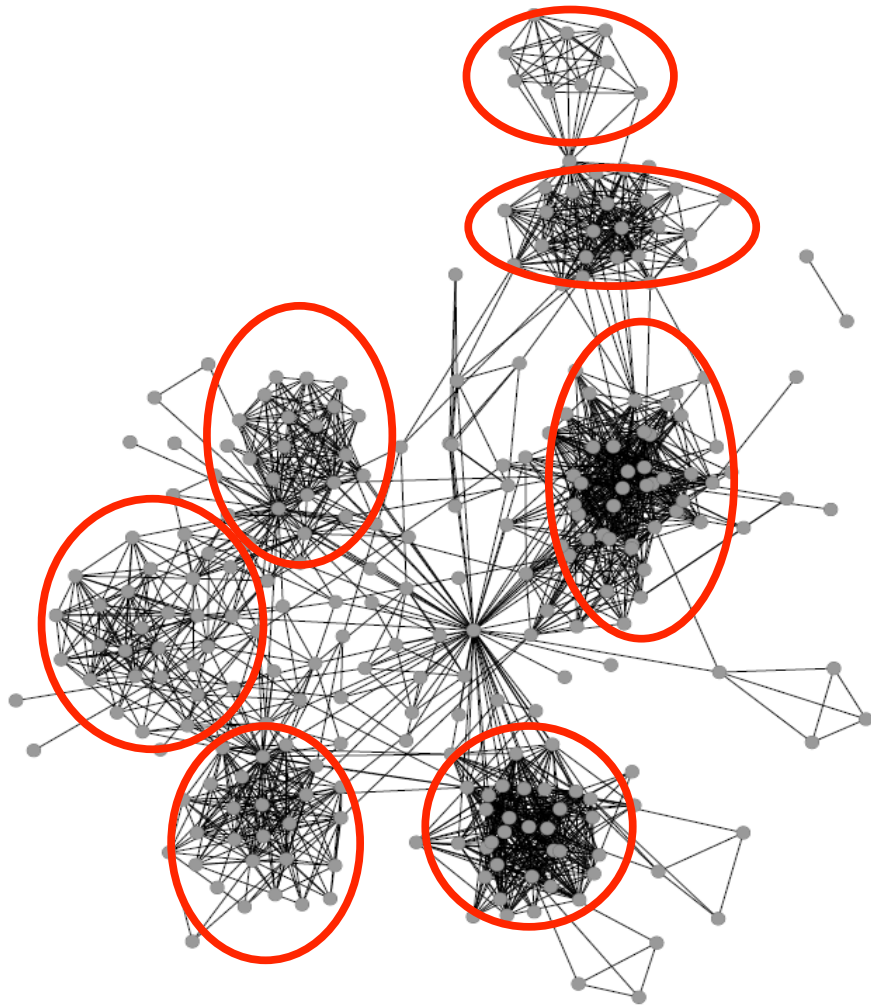


# Epidemics simulations

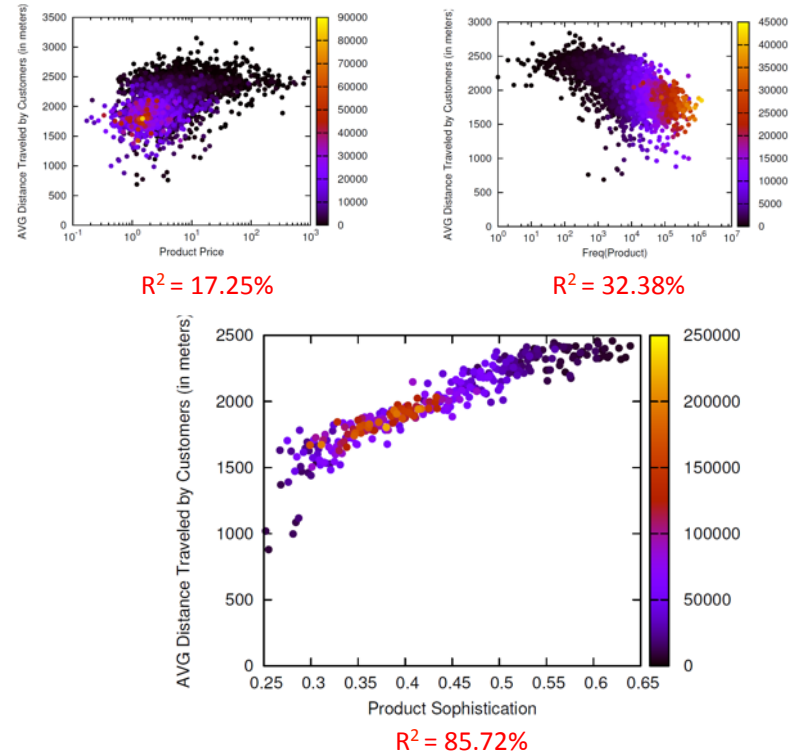


Parameter	Value	Description
$\beta$	from $R_0$	transmission probability
$\varepsilon^{-1}$	1.9 [1.1-2.5] d	average latency period
$\mu^{-1}$	3 [3-5] d	average infectious period
$p_t$	50%	probability of traveling for infectious individuals
$p_a$	33%	probability of being asymptomatic
$r_\beta$	50%	relative infectiousness of asymptomatic infectious individuals

# Community Discovery, Evolution, Diffusion, Multidimensionality,...

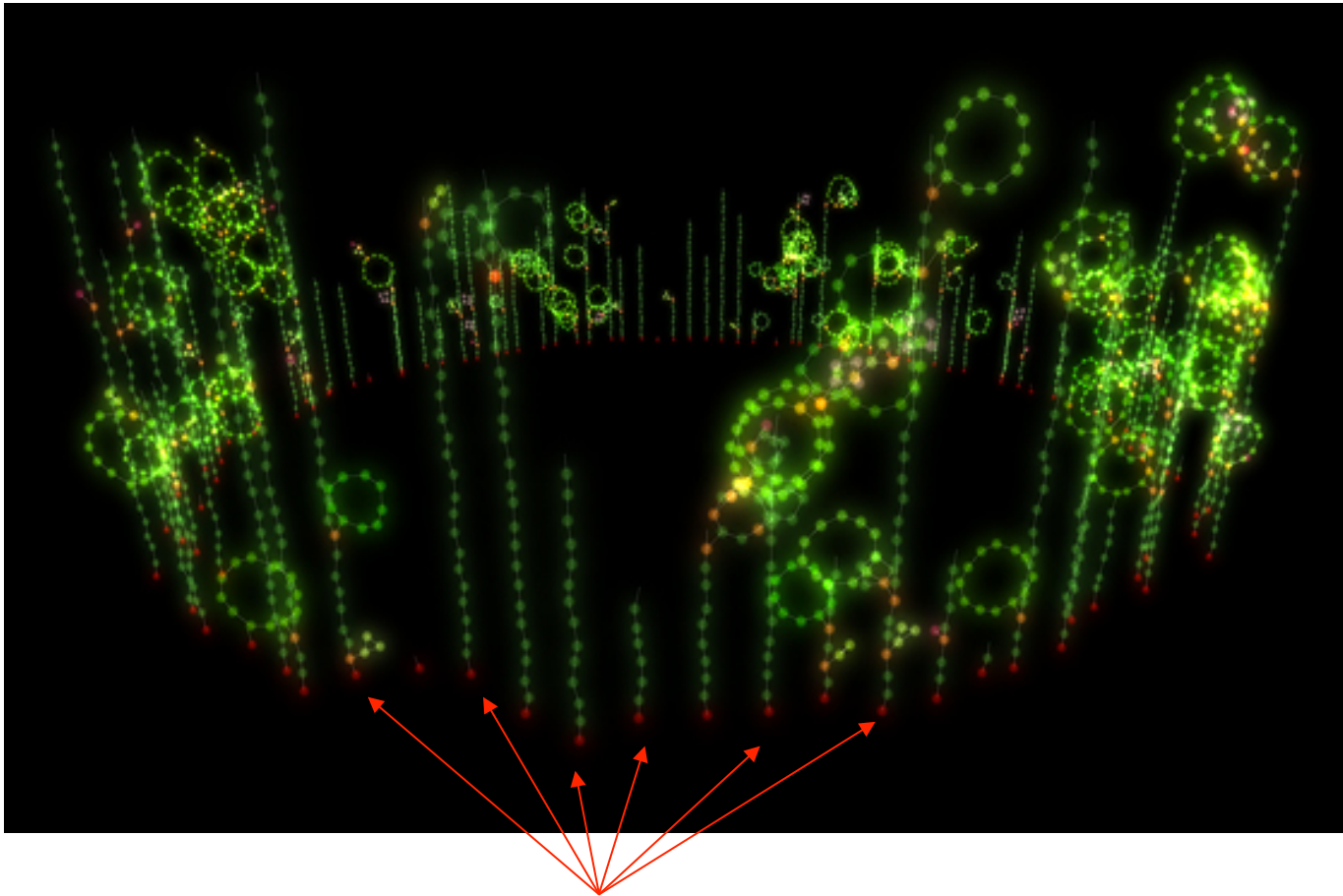


# Retail Market as Complex system



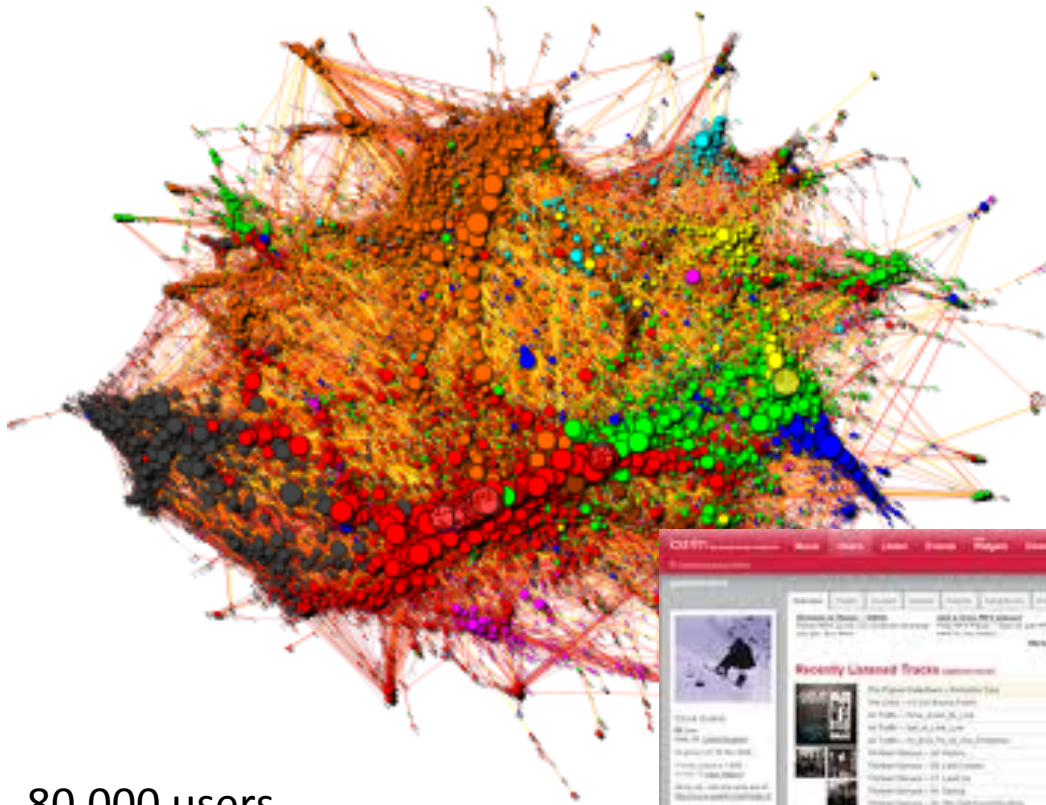
# Social Influence: Leaders

---

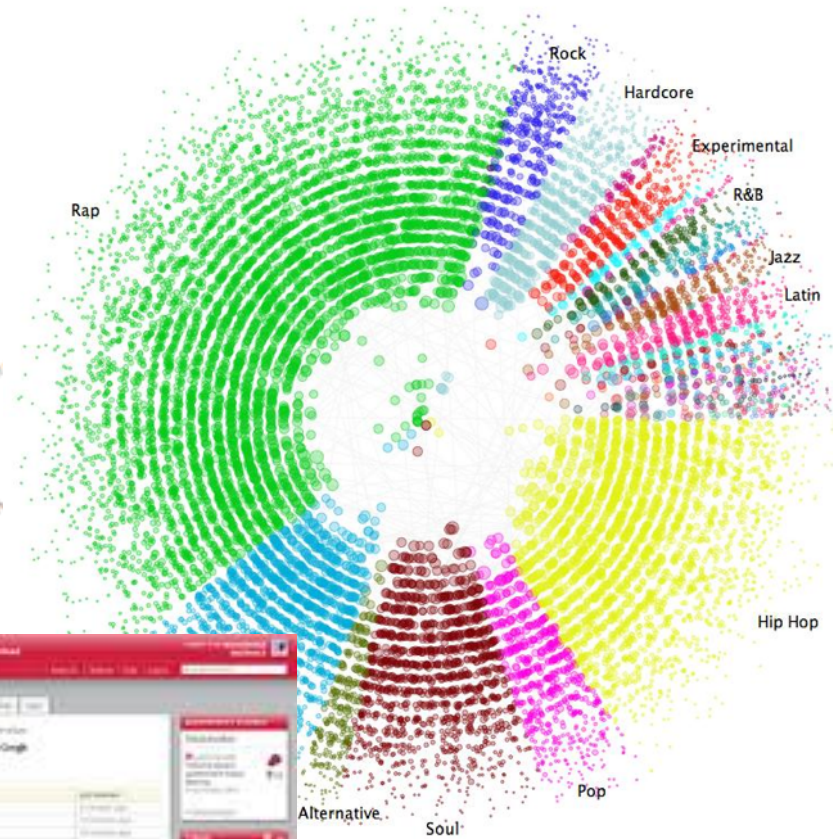




# Ask to LAST.FM



80.000 users,  
4000.000 connections





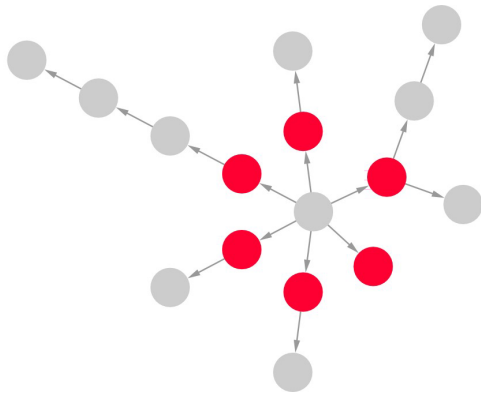
# What is Social Prominence?

---

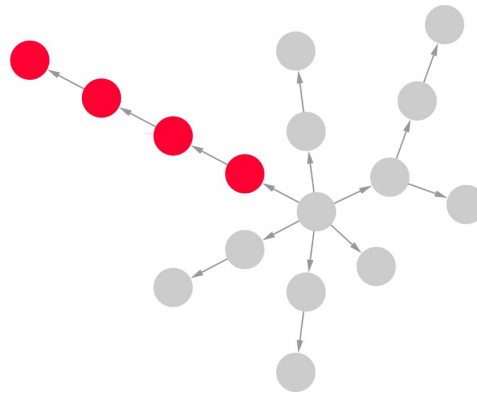
It has been observed that a small set of users in a Social Network is able to anticipate (or influence) the behavior of the entire network

We detected 3 possible scenarios:

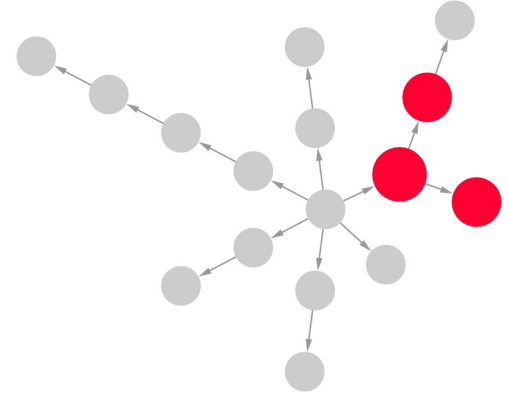
width



length



strength



# No limits to creativity

---

IF DATA ARE AVAILABLE, THEN ANY  
PHENOMENON BECOMES MEASURABLE,  
QUANTIFIABLE AND POSSIBLY PREDICTABLE  
... INCLUDING HUMAN BEHAVIOUR

# Big Data: the way of **Success**

The patterns of success  
in **cycling**:

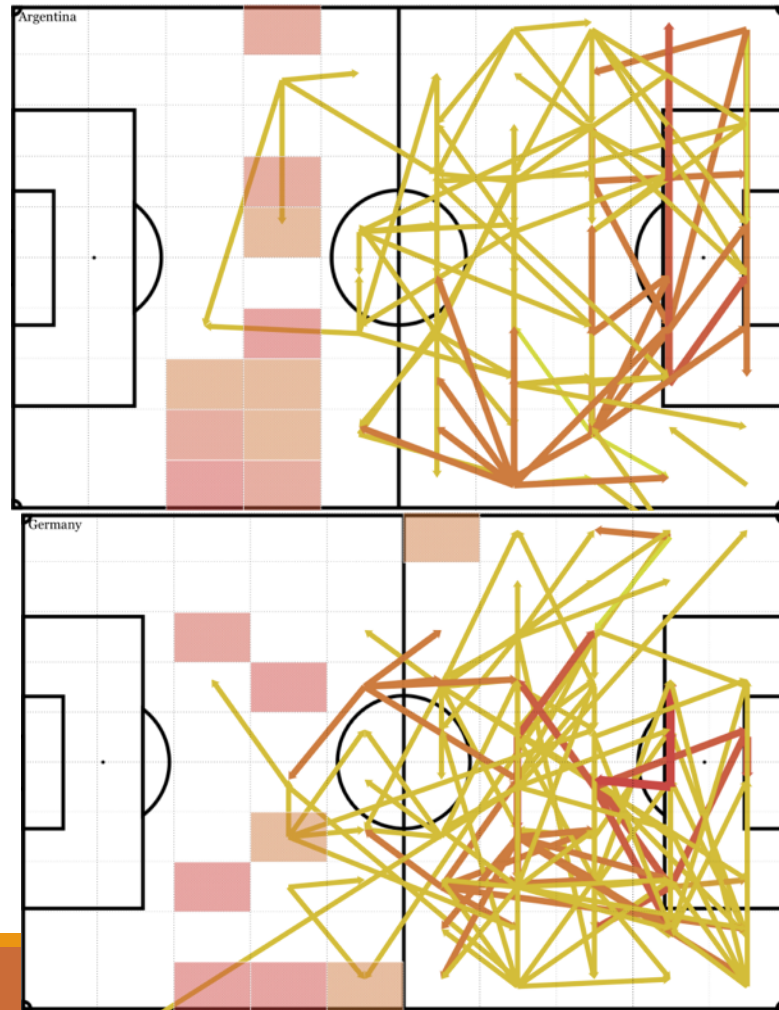
- data from Strava.com
- How you train is fundamental
- A confirmation of the “overcompensation” theory



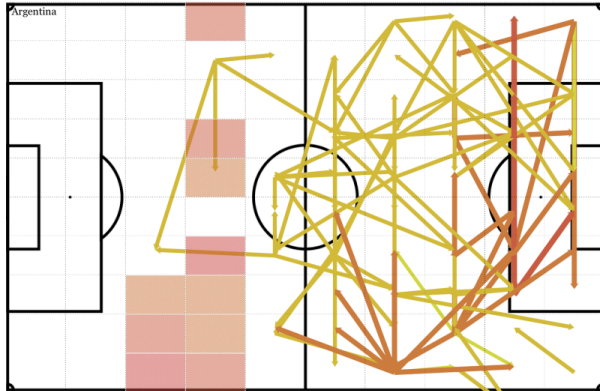
# Sports

**“Football is a simple game: 22 men chase a ball for 90 minutes and at the end, the Germans always win”**

-- Gary Lieneker (after Italy 1990 Final)

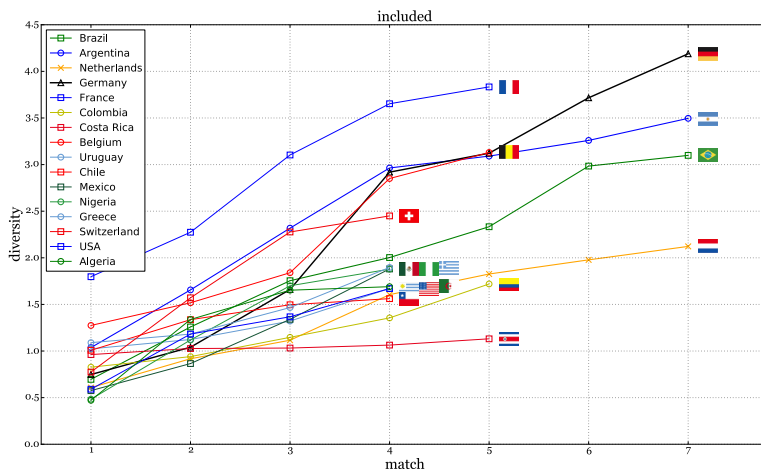


# Big Data: the way of **Success**



## The patterns of success in football:

- detailed data on every match (trajectories, passes, goals, ...)
- a network approach to study the strategy of teams
- a data mining approach to study the performance of players



According to our models the final will be Germany-Argentina. Are our data-driven models correct ? Let's see what happens!!! #WorldCup2014

9:00 PM - 8 Lug 2014 📍 Pisa, Italia

1 RETWEET 2 FAVORITES





# Data from Opta:

## All events during the match

---

```
...  
<tackle,15.4,41.1,112>  
<pass,25.0,67.1,113>  
<pass,65.0,87.1,115>  
<assist,82.1,35.8,120>  
<goal attempt,82.1,35.8,121>  
.....
```

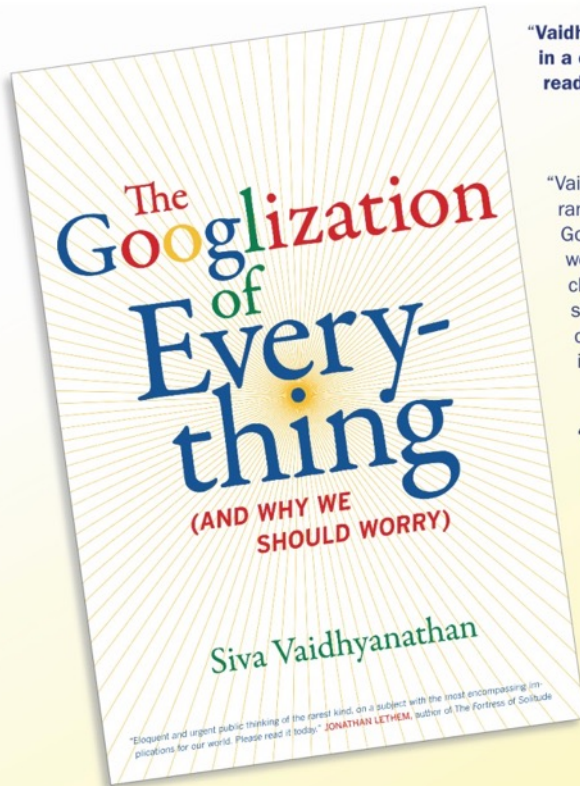
# Big Data Analytics & Social Mining





**“Finely written and engaging....  
A book for anyone who has used Google.”**

—Toby Miller, author of *Makeover Nation*



**“Vaidhyanathan is everything you could want in a cultural critic: funny, fantastically readable, and insightful as hell.”**

—Cory Doctorow, author of *For the Win* and co-editor of *Boing Boing*

**“Vaidhyanathan’s lively, thoughtful, and wide-ranging book makes clear, in detail, how Google is reshaping the way we live and work. He finds much to admire, but also challenges us to not only use Google’s services, but to go beyond them to create a new and genuinely democratic information order.”**

—Anthony Grafton, author of *Codex in Crisis*

**“Thoughtfully examines the insiders influence of Google on our society.... As Vaidhyanathan points out, we must be cautious about embracing Google’s mission and not accept uncritically that Google has our best interests in mind.”**

—*Publishers Weekly*, Starred Review

**“A critically important book because it’s really about the Googlization of All of Us.... A brilliant meditation on technology, information, and consumer inertia, as well as an ambitious challenge to change how, where, why, and what we Google.”**

—Dahlia Lithwick, senior editor and writer, *Slate Magazine*



We are not Google’s customers,  
we are its products.

We – our fancies,  
fetishes, predilections,  
and preferences – are  
what Google sells to  
advertisers.

At bookstores or [www.ucpress.edu/go/googlization](http://www.ucpress.edu/go/googlization)



UNIVERSITY OF CALIFORNIA PRESS

# \$300 billion

potential annual value to US health care—more than double the total annual health care spending in Spain

# €250 billion

potential annual value to Europe's public sector administration—more than GDP of Greece

# \$600 billion

potential annual consumer surplus from using personal location data globally

McKinsey Global Institute





**60%** potential increase in  
retailers' operating margins  
possible with big data

**140,000–190,000**

more deep analytical talent positions, and

**1.5 million**  
more data-savvy managers  
needed to take full advantage  
of big data in the United States

McKinsey Global Institute







# Harvard Business Review

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October 2012



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# Data Scientist: The Sexiest Job of the 21st Century

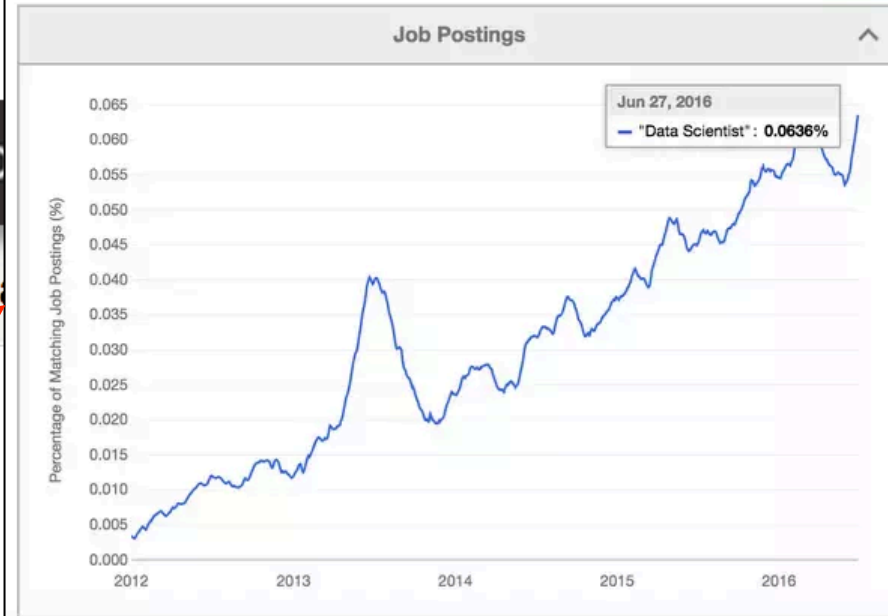
by Thomas H. Davenport and D.J. Patil

Today

"Data Scientist" Job Trends

"Data Scientist" x + Add Term Find Trends

Scale: Absolute | Relative



# Data scientist



... a new kind of professional has emerged, the **data scientist**, who combines the skills of **software programmer, statistician** and **storyteller/artist** to extract the nuggets of gold hidden under mountains of data.



**Kashmir Hill**, Forbes Staff  
Welcome to The Not-So Private Parts where technology & privacy collide  
[+ Follow](#) (1,410) [Follow](#) 216k

TECH | 2/16/2012 @ 11:02AM | 2,106,633 views

# How Target Figured Out A Teen Girl Was Pregnant Before Her Father Did

318 comments, 169 called-out [+ Comment Now](#) [+ Follow Comments](#)

Every time you go shopping, you share intimate details about your consumption patterns with retailers. And many of those retailers are studying those details to figure out what you like, what you need, and which coupons are most likely to make you happy. [Target](#), for example, has figured out how to data-mine its way into your womb, to figure out whether you have a baby on the way long before you need to start buying diapers.

Charles Duhigg outlines in the [New York Times](#) how Target tries to hook parents-to-be at that crucial moment before they turn into rampant — and loyal — buyers of all things pastel,



Target has got you in its aim

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**Nintendo Surprises Fans With 'Earthbound' For Wii U, Out Today** +45,418 views

**Why Are Walmart Stores Such A**

# Predicting who could be persuaded

'Big Data,' by Viktor Mayer-Si


How The Obama Campaign L

blogs.forrester.com/mike\_gualtieri/13-06-27-how\_the\_obama\_campaign\_used\_predictive\_analytics\_to\_influence\_voters

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MIKE GUALTIERI'S BLOG



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## HOW THE OBAMA CAMPAIGN USED PREDICTIVE ANALYTICS TO INFLUENCE VOTERS

Posted by [Mike Gualtieri](#) on June 27, 2013

58 Recommendations


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0 comments

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The Obama 2012 campaign famously used [big data predictive analytics](#) to influence individual voters. They hired more than 50 analytics experts, including [data scientists](#), to predict which voters will be positively persuaded by political campaign contact such as a call, door knock, flyer, or TV ad. Uplift modeling (aka persuasion modeling) is one of the hottest forms of predictive analytics, for obvious reasons — most organizations wish to persuade people to do something such as buy! In this special episode of Forrester TechnoPolitics, [Mike](#) interviews Eric Siegel, Ph.D., author of [Predictive Analytics](#), to find out: 1) What exactly is uplift modeling? and 2) How did the Obama 2012 campaign use it to persuade voters? (< 4 minutes)



Why should you develop a mobile-first strategy?

Watch the webinar **The Way We Develop Is Changing** with analyst Michael Facemire

Are you extracting value from big data?

Listen to the webinar **Big Data — Gold Rush Or Illusion?** with Holger Kisker and Martha Bennett

Are your mobile apps ready for customer demand?

Download **the first report** from the Mobile App Development Playbook

Start

WORK

W 2 Microso...

P Data Scien...

gmail imag...

How The ...

EN

100%

1:09 PM



By correlating subjects' Facebook Likes with their OCEAN scores—a standard-bearing personality questionnaire used by psychologists—the team was able to identify an individual's gender, sexuality, political beliefs, and personality traits based only on what they had liked on Facebook.

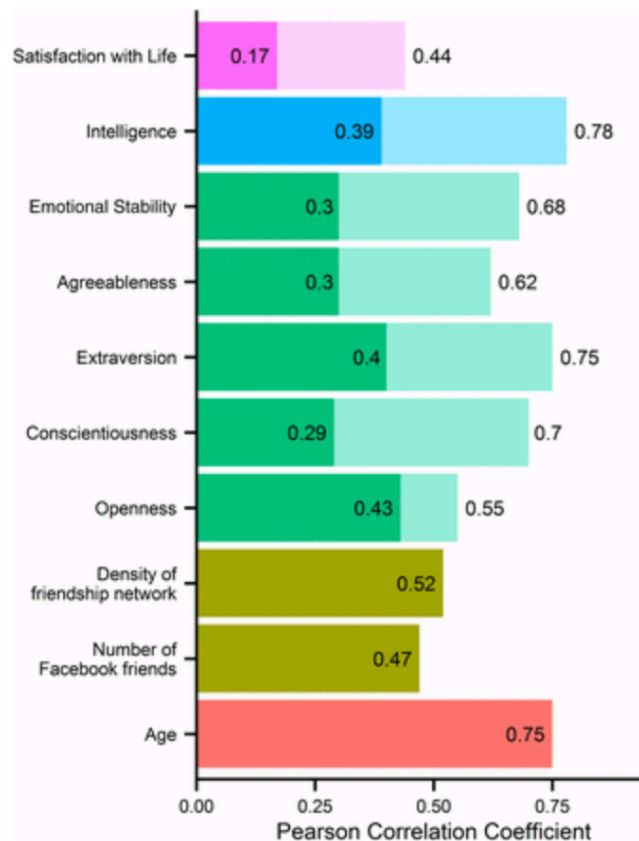
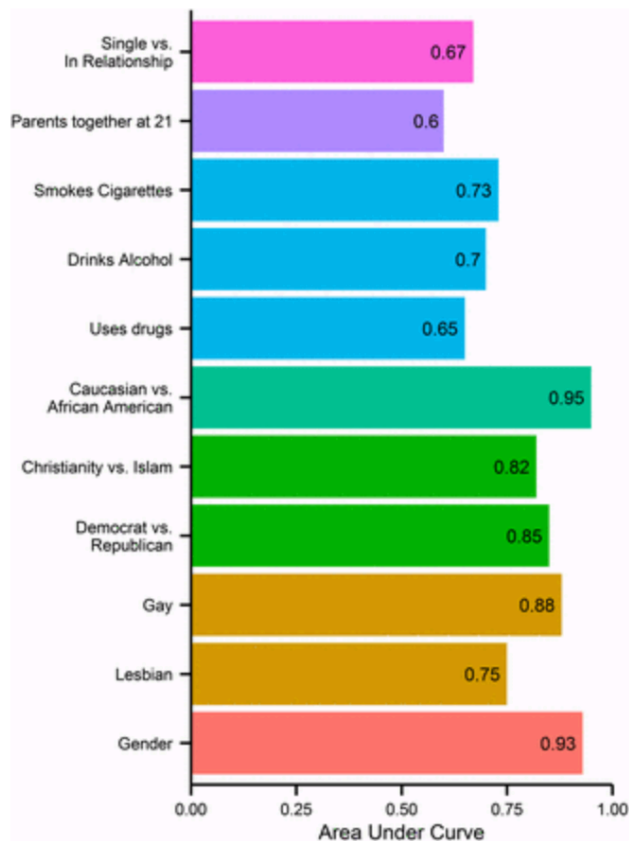


Image Credit: Michal Kosinski, David Stillwell, and Thore Graepel

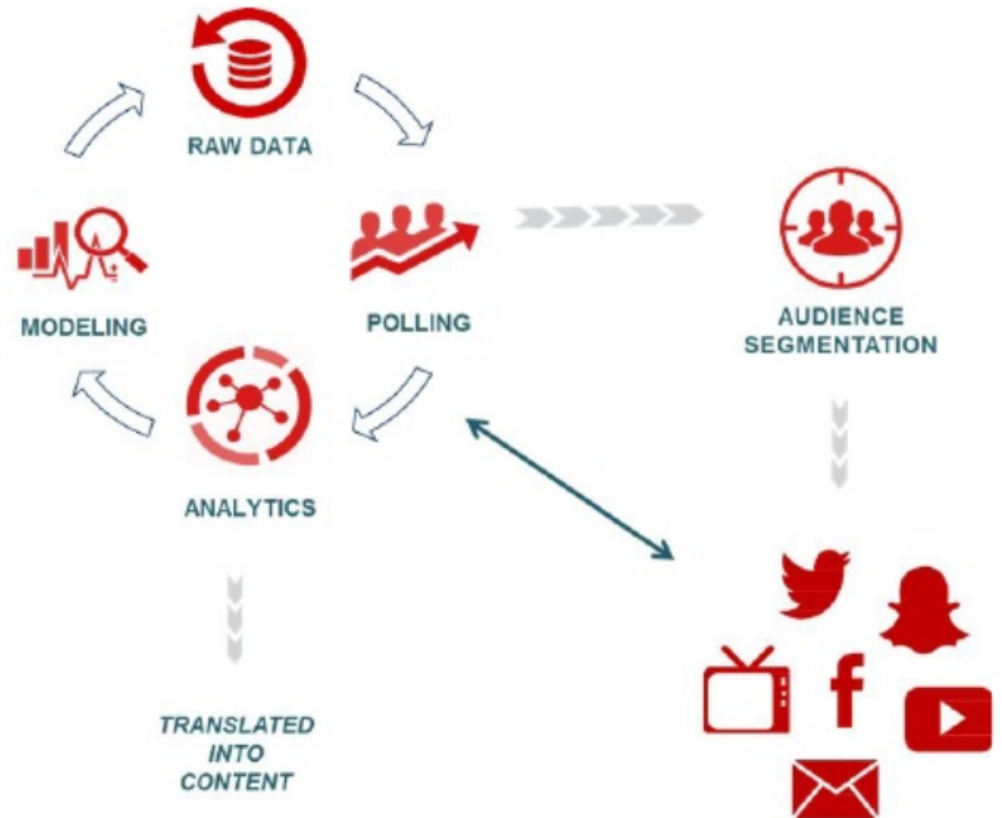
# Persuasion Digital Marketing: Process



Ingested data and audience profiles from the data team

Devised communications to best promote a story to these individuals

Executed digital ad buys across 30+ inventory sources delivering 1.5 billion impressions



# The GDPR

➤ Will enter into force on 25 May 2018

➤ Introduces important novelties

➤ New Obligations

➤ New Rights



EUROPEAN DATA PROTECTION SUPERVISOR

Opinion 7/2015

## Meeting the challenges of big data

*A call for transparency, user control, data  
protection by design and accountability*



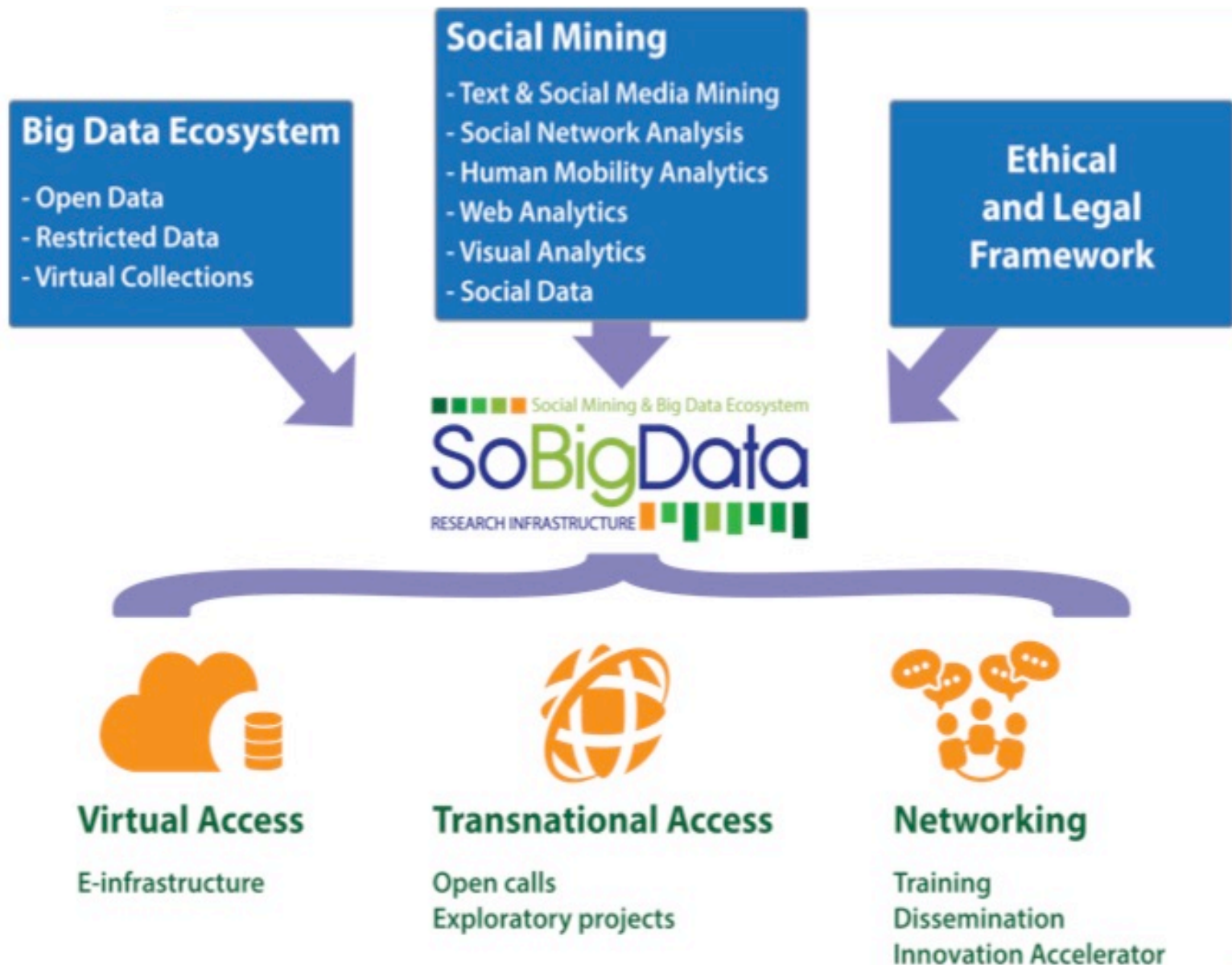


## SOCIAL MINING & BIG DATA ECOSYSTEM

H2020 - [WWW.SOBIGDATA.EU](http://WWW.SOBIGDATA.EU)  
SEPTEMBER 2015- AUGUST 2019





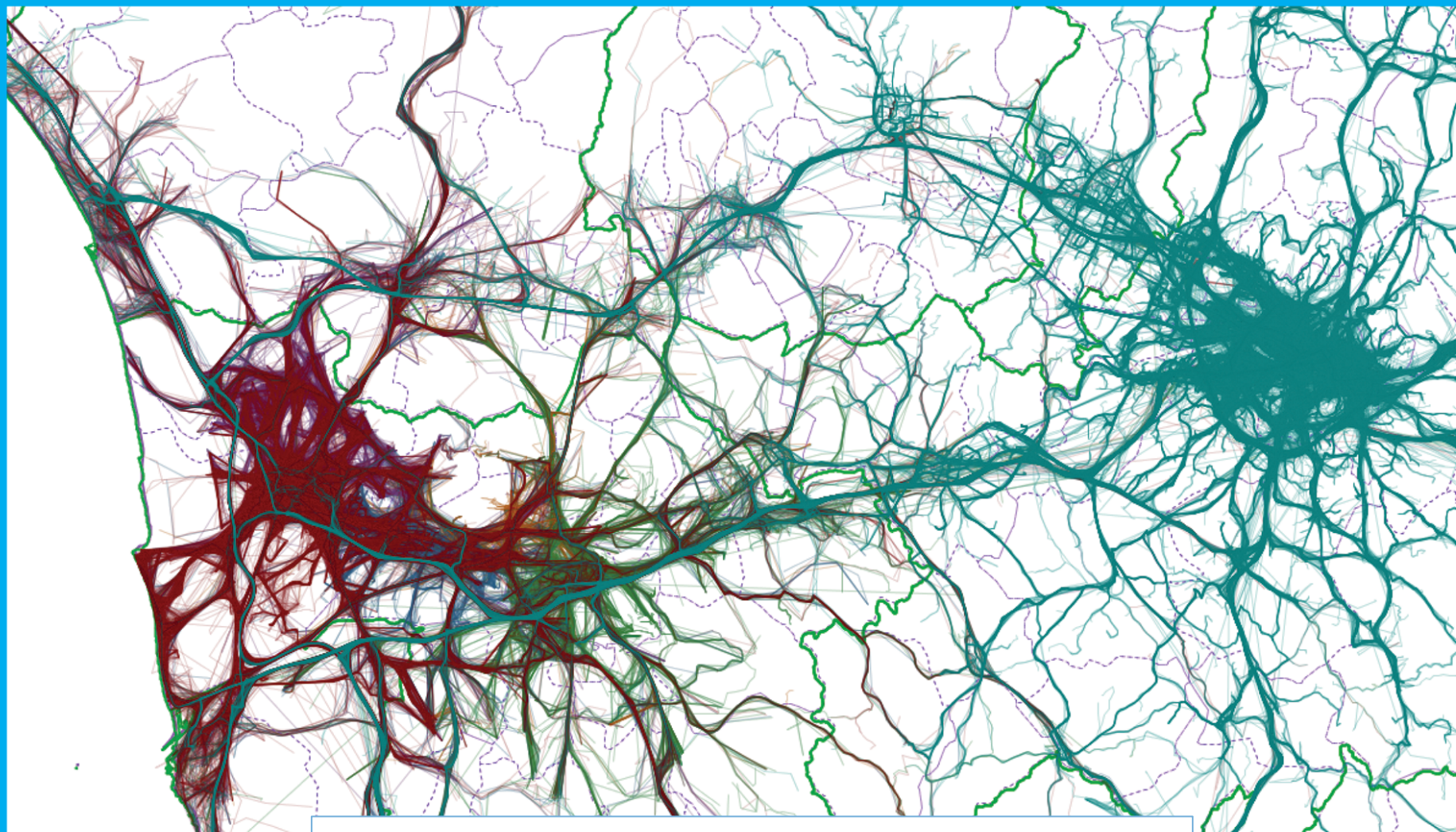


■ ■ ■ ■ ■ Social Mining & Big Data Ecosystem



Exploratory:

# Big Data for City of Citizens



Personal Mobility, Social + Mobility, Personal Sensing



## Well-being & Economic Performance

The diagram illustrates the 'Système d'Information' (Information System) as a central hub. It features a central red circle with the text 'LE PERSONNEL SANITAIRE' (Healthcare Personnel) and a central icon of a person with a heart. This central hub is connected to various external components via blue lines. On the left, there are six icons representing different types of data or information: a person, a document, a computer, a network, a database, and a cloud. On the right, there are six icons representing different types of services or outputs: a person, a document, a computer, a network, a database, and a cloud. The central hub is also connected to a 'BASE DE DONNÉES' (Database) and a 'SERVEUR' (Server) at the bottom.



# Migration Studies

A stylized world map with a light beige background. It features numerous small, colorful dots (blue, green, red, yellow) scattered across the continents, representing various locations. Thin, dark lines connect some of these dots, suggesting global networks or travel routes. The map is oriented with North at the top.



# Vision papers

---

1. F Giannotti, D Pedreschi, A Pentland, P Lukowicz, D Kossmann, J Crowley, D Helbing. **A planetary nervous system for social mining and collective awareness.** The European Physical Journal Special Topics 214 (1), 49-75, 2012
2. M Batty, KW Axhausen, F Giannotti, A Pozdnoukhov, A Bazzani, M Wachowicz. **Smart cities of the future.** The European Physical Journal Special Topics 214 (1), 481-518, 2012
3. G7 Academies Meeting - Rome, 23-25 March 2017  
Joint Statement on New economic growth: the role of science, technology, innovation and infrastructure, Position Paper on Data Science by Fabio Beltram, Fosca Giannotti, Dino Pedreschi